

CHILD CARE CENTER COMPLAINT

Name of Center:	Taylor Tots Family Childcare Center LLC	Enrollment:	72	License ID:	52229
Street:	1325 Cedar ST	City:	Tipton	IA Zip Code:	52772
County:	Cedar				
Mailing Address:	1325 Cedar ST				
Mailing City:	Tipton	IA Zip Code:	52772		
Director's Name:	Rhonda Taylor Assistant: Kaylee Wehmeyer	Center Phone Number:	563-895-0062		
On-Site Supervisors:	Michelle Henderson	E-Mail Address:	taylortotsfcc@gmail.com		

Date of Complaint: 03-05-2025

Date of Visit: 03-27-2025

☐ Scheduled
☒ Unannounced
☐ NA

☒ Non-Compliance with Regulations Found
☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

The reporter is the center owner. The reporter said that on 03/03/2025 the 3-year-old classroom was brought to the 2 year old classroom as the standard merge of rooms at the end of the day. A child was found to have been left alone in the 3-year-old room for 19 minutes without supervision because he was "lost in the count". This was confirmed by video. The reporter said that the child was not harmed while he was without supervision for the 19 minutes. The daycare notified the parents and the daycare licensing consultant about the concern.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

109.10(16)a. The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.

The following decision was based upon a face-to-face interview with the director and on-site supervisor. Review of administrative items, review of video footage and observations while on-site. A child was left unattended for 19 minutes. The infant room staff went to mop and saw movement in the three year old room and took the child to where they needed to go.

The staff member made a poor choice and the director reported this to the child abuse hotline as well as this licensing consultant. The staff that left the child unattended is no longer with the center. The co-owners were not on site when this incident occurred.

Special Notes and Action Required:

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The director is encouraged to review the following information and share with staff. The center is strongly encouraged to use visual cards: <https://www.youtube.com/watch?v=YTV32cYdZqk&t=136s>

Articles on Supervision:

- Active Supervision: <https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/active-supervision.pdf>
- Active Supervision at a Glance: <https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/active-supervision-handout.pdf>
- Active Supervision on Buses: <https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/no-search/active-supervision-on-buses.pdf>
- Active Supervision Poster: <https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/active-supervision-poster.pdf>
- Effective Playground Supervision: <https://www.thesilverlining.com/safety-tips/effective-playground-supervision>
- Enhancing Program Quality and Care Through Supervision: https://static.virtuallabschool.org/atmt/guidance/SA.Guidance_3.Environment_L1.Supervision.pdf
- School Bus Safety and Supervision: <https://www.thesilverlining.com/businessblog/blog/school-bus-safety-and-supervision>

Videos on Supervision:

- Active Supervision for Child Safety: <https://eclkc.ohs.acf.hhs.gov/video/active-supervision-child-safety>
- Strategies from the Field: Active Supervision: <https://eclkc.ohs.acf.hhs.gov/video/strategies-field-active-supervision>

Supervision Trainings:

- Supervision: Counting Children: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-counting-kids>
- Supervision: Moving Children: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-counting-kids>
- Supervision: Playground Supervision: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-playground-supervision>
- Supervision: Positioning – Where Do I Stand?: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-positioning-2013-where-do-i-stand>
- Supervision: Staff/Child Ratios: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-staff-child-ratios>
- Supervision Teamwork: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-teamwork>
- Supervision What is Required: <https://extension.psu.edu/programs/betterkidcare/lessons/supervision-what2019s-required>

Consultant's Signature:

Heidi Brown

Date:

04-15-2025