Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Traditions Children's Center V, Bldg 100 **Enrollment:** 100 **License ID:** 40856

Street: 9809 White Oak Lane **City:** Johnston **IA** **Zip Code:** 50131 **County:** Polk

Mailing Address: 9809 White Oak Lane

Mailing City: Johnston **IA** **Zip Code:** 50131

Director's Name: Kathy Oliver **Center Phone Number:** 515-986-3757

On-Site Supervisors: Tatiana Anderson and Keleish Donaldson **E-Mail Address:** director@traditions5.com

Date of Complaint: 01-08-2024 **Date of Visit:** 01-08-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It was reported that on either December 26th or December 27 of 2023, an infant classroom staff member brought their own infant child to the center immediately after taking the child to the ER for RSV. It was further reported that this morning, there were many children grouped together (infants, toddlers, preschool children) in the main area with only one staff member present.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.10 Center shall establish health policies, including criteria for excluding a sick child. Policies shall be consistent with the recommendations of the National Health and Safety Performance Standards.

Inspection Findings:

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In the afternoon of 1/8/24, this consultant made an unannounced visit to the center. This consultant explained the reported concerns to on-site supervisor, Tatiana Anderson. Later during the visit, the director, Kathy Oliver, arrived at the center after running some errands.

It was learned that one former staff member did bring their child to the center immediately after an ER visit for RSV concerns for their own child. Tatiana stated this staff person was immediately sent home along with the staff member's child shortly after learning this staff member returned to work. RSV is a highly contagious disease and this child should not have returned to the center immediately after an ER visit for suspected RSV. This child should have remained out of the center for at least 24 hours and fever free per this consultant's consultation with the center's nurse consultant after this consultant completed this unannounced visit. Because this child returned to the center prior to a 24 hour exclusion, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.10.

This consultant also learned during the visit that the center was out of ratio this morning from roughly 7:00am to 7:15/7:30am. When all rooms were observed, one toddler classroom was also out of ratio. Toddlers are considered infants and ratio always needs to be one staff to four children even during nap time if this age group is not mixed with an 18 month - three year old classroom. The center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.8(2).

Special Notes and Action Required:

It is recommended staff start their shifts 15 minutes earlier than currently being scheduled if parents are going to start bringing in their children earlier than they normally do. Perhaps the incoming winter storm played a factor today for parents dropping off earlier, but ratios must be maintained.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email nkneppe@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.
*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

01-08-2024