**Iowa Department of Human Services**

**CHILD CARE CENTER COMPLAINT**

**Name of Center:** Inertia Boys and Girls Center Inc **Enrollment:** 67 **License ID:** 20215

**Street:** 1128 Fulton ST **City:** Keokuk **IA** **Zip Code:** 52632 **County:** Lee

**Mailing Address:** 1128 Fulton ST

**Mailing City:** Keokuk **IA** **Zip Code:** 52632

**Director's Name:** Sarah Scott **Center Phone Number:** 319-795-3409

**On-Site Supervisors:** Jay Scott, Jasmine Scott **E-Mail Address:** joe@inertiacenter.com

**Date of Complaint:** 10-09-2026 **Date of Visit:** 10-09-2026

**[ ]** Scheduled **[ ]** Unannounced **[X]** NA

**[X]** Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

**RECOMMENDATION FOR LICENSE**

**[X] NO CHANGES to licensing status recommended**

**[ ] PROVISIONAL license from** **to**

**[ ] SUSPENSION of License**

**[ ] REVOCATION of License**

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**Complaint Details:**

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

**Summary of Complaint:**

The center has an outbreak of hand foot mouth and they are not informing parents. When Sarah, the director, was asked about it she stated, "we should have signs up, but I can't find them!" The family has been attending for over a year and have never been informed of illness until their child gets it and they ask.

**Licensing Rules Relevant to the Complaint:**

109.10 Center shall establish health policies, including criteria for excluding a sick child.

109.10(3) Infectious disease control: Centers shall establish policies and procedures related to infection disease control and use of universal precautions with handling of bodily fluid. Soiled diapers shall be stored in containers separate from other waste.

**Inspection Findings:**

The determination of this report was based on statements from the Director and the reporter.

HHS contacted the parent on 10/9/26. The parent stated she was not told that Hand Foot and Mouth was present in the center until 10/8/26. She stated the center has known since last week that children in the program had it. Parent stated the Inertia Center told her cases started last week in the infant room where her son is, but did not notify her.

HHS contacted the Director the same date. She stated on Monday she informed several parents that other children were diagnosed with Hand Foot and Mouth, but did not post until 10/8/26.

1. 109.10 Center shall establish health policies, including criteria for excluding a sick child. The center shall post notice at the main entrance to the center where it is visible
to parents and the public of exposure of a child receiving care by the center to a communicable disease, the symptoms, and the period of communicability. If the center is located in a building used for other purposes and shares the main entrance to the building, the notice shall be conspicuously posted in the center in an area that is frequented daily by parents or the public. The Director stated she did not post for the illness until a few days after knowing Hand Foot and Mouth had been diagnosed for another child who attended.

VIOLATION corrected as of 10/8/26

**Special Notes and Action Required:**

HHS discussed the policy above. HHS made a referral to IDPH Child Care Nurse Consultant Amy Hayes on 10/9/26.

**Consultant's Signature:**

Jill Seibert

**Date:**

10-09-2026