IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Shayla LaMonte	**County** Scott	
Care Address 1134 E 29th ST	**City** Davenport	**Zip Code** 52803
Mailing Address 1134 E 29th ST	**Mailing City** Davenport	**Mailing Zip Code** 52803
Phone 563-484-9536	**Email**	

Date of Complaint:	01/29/2024	**Date of Visit:**	01/30/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Ratio concerns regarding Shayla's child care covering the periods of 11/27/2023-1/21/2024. Concerns Shayla had as many as 18 children in care at one time. Shayla is a C2 provider and can have a maximum of 16 children in care at any time.

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Rule Basis and Findings of Complaint(s):

441 IAC 110
Code of Iowa Chapter 237A

441 IAC 110.6 No more children are in care than the number authorized on the registration certificate.
441 IAC 110.5(1)a. When both providers are present, not more than 14 pre school children are present at any one time, including infants.c. When both approved providers are present, not more than two additional school-age children are present.

This worker arrived unannounced on 1/30/2024 to discuss the concerns with Shayla. Shayla did not have any kids in care today as she was closed due to her co-provider having surgery later that day. Shayla agreed to discuss the presenting concerns today and this worker would return for a full compliance visit at a different date. Shayla reported that she does all of the billing for her day care herself. Shayla stated that she believes the times she has been over capacity occurs during a crossover in drop off and pick up times. Shayla stated that the system makes you bill in 15 minute increments and as such, it often appears that she may have an additional child or two when she doesn't. Discussed with Shayla the need to talk with parents to ensure that she does not run into these 'crossover' periods anymore. Shayla stated that she would talk to parents about their schedules and as needed adjust the pick up or drop off times accordingly.

A full compliance visit was completed on 2/9/2024. Findings of this visit are noted in her compliance letter.

Findings:

There is a preponderance of evidence to support the concern that Shayla billed for more children than allowed by her registration category. This is evidenced by her actual billing report.

Resolution and Action Required:

Shayla will adjust drop off and pick up times as needed to ensure that her actual attendance and billing does not exceed capacity for her C2 registration at any time.

Consultant's Signature:	Kathy Huinker	**Date of Visit:**	03/06/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	03/06/2024