

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Manning Child Care Center	Enrollment: 64	License ID: 13188
Street: 123 Main Street Ste A	City: Manning	IA Zip Code: 51455
County: Carroll	Mailing Address: PO Box 243	
Mailing City: Manning	IA Zip Code: 51455	
Director's Name: Michelle Starman	Center Phone Number: 712-655-5437	
On-Site Supervisors: Melissa Orr, Alison Karsteen	E-Mail Address: mccc@mmctsu.com	

Date of Complaint: 04-15-2019 **Date of Visit:** 04-17-2019

Scheduled Unannounced NA

Non-Compliance with Regulations Found Compliance with Regulations Found NA

RECOMMENDATION FOR LICENSE

NO CHANGES to licensing status recommended

PROVISIONAL license from _____ **to** _____

SUSPENSION of License

REVOCAION of License

Complaint Details:

Did this complaint result in a serious injury? Yes No

Did this complaint result in a death to a child? Yes No

Summary of Complaint:

It was reported that over the past month, staff member (EW) has been observed being rough with children , including slapping a child's hand in 3/2019 and on 4/15/19, was observed laying down on top of a child who was laying on a cot to keep the child on their cot.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

109.12(2)c Punishment or threat of punishment associated with illness, toilet training, or food or rest is not be used.

Inspection Findings:

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An unannounced visit was made to the center on 4/17/19. This consultant met with the director, Michelle Starman, to discuss the concerns. This consultant had previously spoke to Michelle by phone and stated he would be coming to the center for a visit to discuss these concerns .

Michelle informed this consultant that EW was previously given a written warning for slapping a child's hand in 3/2019. This consultant reviewed that paperwork in EW's file. This consultant also learned that EW was written up again in 4/2019 (and has since been let go from employment at the time of this written report) for laying across a child who was napping on a cot.

This consultant reviewed the picture that was sent to him showing EW laying over a child laying down on a cot and pinning the child's head down with her arm/shoulder. It was learned that EW appeared to make this a regular practice of hers, but in the past, would lay her leg across children who were laying down on cots. No child should ever be forced to nap and/or remain on their cot and/or pinning down on their cot. Furthermore, at no time, is a staff member allowed to use any forms of corporal punishment with children.

Special Notes and Action Required:

The center director should review with all of her staff what are appropriate forms of discipline and what are not appropriate forms of discipline and then contact this consultant when that has been completed. All staff should also sign/date a form indicating they have had this review.

A referral was made to CCR&R regarding this incident.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-725-2654 or email nknepper@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

04-22-2019