Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Yellow Brick Road ECDC - West **Enrollment:** 127 **License ID:** 51821

Street: 1300 8th ST #2 **City:** West Des Moines **IA** **Zip Code:** 50265 **County:** Polk

Mailing Address: 1300 8th ST #2

Mailing City: West Des Moines **IA** **Zip Code:** 50265

Director's Name: Brandon Meyers **Center Phone Number:** 515-223-0008

On-Site Supervisors: Tasha Versteg **E-Mail Address:** kylie.schrader@ybrecdc.org

Date of Complaint: 01-24-2024 **Date of Visit:** 01-24-2024

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Concerns reported that an infant was fed breast milk at the daycare center. The infant is a formula fed infant.

Licensing Rules Relevant to the Complaint:

109.15(5) Food preparation and storage procedures are consistent with NHSPS.

Inspection Findings:

1/25/24 This worker received an email from Kacie Harms, regional director. Kacie Harms stated an infant was given the wrong bottle on 1/24/24. The infant was given a bottle with breast milk. This infant is a formula fed child. There were two staff working in the classroom that aren't the regular staff. The children's initials are close, the bottles were both labeled correctly. She was working at the daycare yesterday, as the director was off yesterday. The staff realized the mistake during the feeding. They contacted both parents. Brandon is going to follow up with the families and schedule meetings.

They have made some changes as a result of this incident. If both regular staff aren't in the classroom, name tags will be placed on the child's backs to ensure staff can do a name to face. Bottles are now labeled with full names.

Sent email to Kacie Harms.

Email received from Kacie Harms. Both staff were written up for the incident. Meetings have been scheduled with both parents.

1/26/24 Email received from Kacie Harms. Provided update.

1/29/24 Sent email to Kacie Harms and Brandon Meyers: Preparing, Feeding and Storing Human Milk, Feeding Human Milk to Another Mother's Child and CACFP offers Infant Feeding Guide.

1/29/24 Email received from Kacie Harms. Provided update.

Special Notes and Action Required:

109.15(5)
Food preparation and storage procedures are consistent with NHSPS.
VIOLATION

The center has taken measures and made changes as a result of the incident. There are no additional recommendations being made at this time.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

01-29-2024