Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Little Wonders Child Care & Learning Center **Enrollment:** 104 **License ID:** 33397

Street: 145 NE Dartmoor DR **City:** Waukee **IA** **Zip Code:** 50263 **County:** Dallas

Mailing Address: 145 NE Dartmoor DR

Mailing City: Waukee **IA** **Zip Code:** 50263

Director's Name: Emily Steele **Center Phone Number:** 515-987-0443

On-Site Supervisors: Jamie Skillen **E-Mail Address:** emily@littlewondersweb.com

Date of Complaint: 04-17-2023 **Date of Visit:** 04-18-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It was reported that a one and a half year old child fell on the playground on April 6th. The parents picked the child up and took the child to the Dr. The Dr stated the child was fine. The center was closed on the 7th. On Saturday April 8th, the wrist was bruised and the child was not using, so the child went back to the Dr.'s office. Resulting in x-rays, which showed the child had a broken bone. The parents were never provided an incident report. Additionally, the caller said staff were out of ratio when the playground incident occurred. 11 children to 2 staff members.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

Inspection Findings:

An unannounced visit was made to the center the morning of 4/18/23. The owner/director, Emily, was already aware of this incident as this consultant had told her on 4/17/23 (prior to this complaint being called in and when this consultant was notified of the serious injury).

This consultant interviewed staff members AU, TH, TH, and HG (four staff and their initials) who work in the room and worked in the room on the day of the incident. Another staff member was not interviewed as this person was not at work at the time of this consultant's visit. Based on staff interviews and attendance sheets at the time of the incident (roughly 2:45pm), the center was out of ratio. It was learned that one staff member had to leave briefly to pick up their own child and another staff member was in a classroom with several children. However, based on the number of children total and broken down to who was in the classroom with a staff member and who was on the playground with staff, it appears the center was over by one child on the playground. The center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.8(2).

In regards to parents getting incident/accident reports timely, the parent works at the center and was verbally told about the accident. The incident report did come later, however the parent, again was told verbally about the accident right away. In regards to this situation, the center is FOUND TO BE IN COMPLIANCE WITH 109.10(10). HOWEVER, AFTER LEARNING ON 4/10/23 THAT THE CHILD SUFFERED A FRACTURE, A CRITICAL INCIDENT REPORT SHOULD HAVE GONE OUT NO LATER THAN 4/11/23 TO THE DEPARTMENT AND IT WAS NOT DONE UNTIL 4/17/23. BECAUSE OF THIS, THE CENTER IS IN NON-COMPLIANCE WITH 109.10(10).

Special Notes and Action Required:

No further action is being taken at this time in regards to this complaint. The owner/director may need to alter staff schedules some to ensure the center is not out of ratio. There are several new ratio regulations/alterations that went into effect 3/1/23.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email nkneppe@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.
*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Nathan Knepper

Date:

04-19-2023