

CHILD CARE CENTER COMPLAINT

Name of Center: Yellow Brick Road ECDC - Norwalk	Enrollment: 140	License ID: 51820
Street: 2201 Sunset DR	City: Norwalk	IA Zip Code: 50211
County: Warren		
Mailing Address: 756 9th ST		
Mailing City: Des Moines	IA Zip Code: 50309	
Director's Name: Jessica Lopez	Center Phone Number: 515-981-0089	
On-Site Supervisors: Shayla Payne	E-Mail Address: jessica.lopez@ybrecdc.org troy.bage@ybrecdc.org	

Date of Complaint: 02-26-2026**Date of Visit:** 02-27-2026
☐ Scheduled
 ☒ Unannounced
 ☐ NA

☒ Non-Compliance with Regulations Found
 ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that on 2/25/2026, a staff at Yellow Brick Road Daycare was under the influence of alcohol while caring for children. This staff had a blood alcohol of .184 via breathalyzer.

The classroom this staff was working in was also found to be out of ratio compliance.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required: Brief absence of staff person permitted for 5 or less minutes when another staff person is present. At least one staff is present in every room where children are resting. If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained. Ratio in infant rooms is always maintained. When more than eight children are present on the licensed premises, at least two staff members shall be present. For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center. Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

CHILD CARE CENTER COMPLAINT

2/25/26 Email received from Jessica Lopez. In the email, Jessica stated the concerns about a staff member being under the influence at the center. The police were contacted and this individual is no longer employed at the center. Jessica said the children were safe, supervised and in ratio. This worker sent an email to Jessica. With information that was provided, that classroom was not in ratio and this worker asked Jessica to address the ratio compliance issue for that classroom.

2/26/26 This worker sent email to HHS Rawson, who will be working on this reported concerns also. Communication via email between this worker and HHS Rawson. Visit to the daycare scheduled.

2/26/26 Visit to the daycare with HHS Rawson. Kacie Harms, Regional Director of the center, and Shayla Payne, On Site Supervisor, were initially interviewed and assisted. Jessica Lopez was not ill and not present on today's date. They stated the staff member, S.C., was helping out this center and had come from the downtown center. S.C. had worked there Monday through the day of the incident. She had worked previously and there weren't ever concerns. She worked in the kitchen mainly. S.C. helped with breaks on the 25th. There were seven children in classroom 101 and the children were napping.

This worker and HHS Rawson met with Shayla alone. Shayla described S.C. as being hyper but on Wednesday this was doubled. That morning, S.C. was very rude to a parent, thinking it was a staff. S.C. had been in the classroom during afternoon nap break and after her lunch break.

This worker and HHS Rawson reviewed video footage, which began at 1:00 pm on the 25th. The video shows seven children in the class. At 1:11 pm, staff C.P. is seen entering the class and S.C. leaving the class.

This worker and HHS Rawson met with C.P., who stated S.C. had come in classroom 101 a few times that day. S.C. was mainly in the kitchen. She did have to repeat herself a few times when she asked S.C. to move her car. S.C. seemed confused about what she was saying. C.P. sat in the classroom while S.C. moved her car then she left around 1:30.

This worker and HHS Rawson watched more video footage at this time. Video shows S.C. returning to classroom 101 and being in this room by herself until 1:37. At this time, staff B.C. came to the room and S.C. leaves the classroom.

This worker and HHS Rawson met with staff S.P. She noticed some concerns with S.C. She had an abrasive attitude when she dropped off food, she was forgetting things and gave smaller portion sizes. After snack, she barged into her class and asked for help with a vacuum. S.C. appeared to be slurring words and she smelled of alcohol. She reported her concerns to Shayla at that time.

This worker and HHS Rawson met with B.C. She had some interactions with S.C. as she was covering breaks that day. S.C. appeared to be confused as S.C. tried to take her computer, arguing that it was hers. S.C. tripped over a bookshelf at that time. She also kept coming into the classroom, saying the kids' noses needed to be wiped. That was out of the ordinary.

Special Notes and Action Required:

CHILD CARE CENTER COMPLAINT

109.8(2)

Ratio maintained in center as required:

Ratio in infant rooms is always maintained.

VIOLATION

Classroom 101 has children who are infants, the day of the incident children ranged in age from one year and two months to one year and eight months . Jessica has stated to staff and to this worker she thought the classroom could go to one staff during naptime if all children are sleeping, if absolutely necessary.

Ratio was reviewed with the director and on site supervisor.

109.10(14)a

The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

VIOLATION

A staff member was intoxicated to the point of impairment. This staff member was solely responsible for the care of seven infants for thirty two minutes. The staff's ability to provide supervision and care was greatly influenced by her decision to consume alcohol to the point of intoxication.

This staff member is no longer employed by Yellow Brick Road Early Child Development Centers.

The violation of ratio was addressed and corrected.

Consultant's Signature:

Melinda Larson

Date:

03-24-2026