Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Danville Early Learning Center **Enrollment:** 110 **License ID:** 38069

Street: 419 S Main ST **City:** Danville **IA** **Zip Code:** 52623 **County:** Des Moines

Mailing Address: 419 S Main ST

Mailing City: Danville **IA** **Zip Code:** 52623

Director's Name: Luann Walker **Center Phone Number:** 319-392-4627

On-Site Supervisors: Sally Bailey and Kelly Rachendorfer **E-Mail Address:** luann.walker@danvillecsd.org

Date of Complaint: 02-27-2023 **Date of Visit:** 02-27-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A child age (2) wandered outside of Danville Early Learning Center and was walking around without supervision. The staff members did not know that the child was gone, when someone brought him back to the daycare center. A man in a red truck stopped in the street as the child was approaching or in the street. The center nor the Danville School District reported this incident.

Licensing Rules Relevant to the Complaint:

109.7(1) All staff(within first 3 months of employment)Two hours of approved training FOR the mandatory reporting of child abuse.At least one hour of training regarding universal precautions and infectious disease control.Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross,American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department.A valid certificate indicating the date of training and expiration date shall be maintained.Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

The determination of this report was based on staff and Director statements as well as school personnel statements, review of training requirement documentation, review of incident reports and classroom observations. Other DHS personnel interviewed staff, School personnel and parents of the child.

Staff were interviewed by DHS personnel and wrote incident reports after DHS requested these. Staff indicated the 11 children present were being supervised by 3 staff (Madison M., Samantha H., and Jenna H.. Staff did not have assigned children to their care and did not notice when a two year old child left the classroom and exited two doors going outside through a large parking lot to the busy street.

1. 109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:

Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child.

Incident reports were not completed on this incident. VIOLATION

2. 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. Staff did not provide careful supervision when a two year old child left the classroom unattended, went down a hallway and two exit doors to the outdoors and the busy street in front of the school. The child requires constant supervision by a responsible caretaker. The child was left unsupervised for 7 minutes and 58 seconds while at the daycare facility. A majority of that time was spent outside, by himself, on a extremely cold winter day, near a well-traveled road in the town. Program staff were not aware the child was missing until he was brought back to the center by school personnel. VIOLATION

3. 109.7(1) All staff(within first 3 months of employment)

Two hours of approved training FOR the mandatory reporting of child abuse.
At least one hour of training regarding universal precautions and infectious disease control.
Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.
Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.
Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

The three staff present (Madison M., Samantha H. and Jenna H.) in the room with the child did not have required hours of professional development training (Essentials training). Furthermore, no staff or member of administration reported the incident which is contrary to Mandatory Reporter requirements. VIOLATION

Special Notes and Action Required:

A technical referral was made to Child Care Resource and Referral on these and other issues identified. The center did not report this incident which is required under mandatory reporting law. The center should ensure all staff are fully trained and have a system for tracking which children they are assigned to supervise. The center has had frequent resources provided in the past by CCR&R, IDPH and DHS. The center will be placed on a Provisional License until supervision issues are rectified.

Child Care Resource and Referral met with the center in March as did CCNC Nancy Granaman to assist with files. CCR&R returned to the center on 3/30/23 to provide further assistance.

Consultant's Signature:

Jill Seibert

Date:

04-06-2023