

CHILD CARE CENTER COMPLAINT

Name of Center: North Star Child Care Center	Enrollment: 132	License ID: 53025
Street: 1839 B St	City: Iowa City	IA Zip Code: 52245
County: Johnson		
Mailing Address: 1705 S 1st Ave Suite 1		
Mailing City: Iowa City	IA Zip Code: 52245	
Director's Name: Kayla Kuepker	Center Phone Number: 319-351-9531	
On-Site Supervisors: N/A	E-Mail Address: kayla.kuepker@RFYP.org josh.woolums@rfyp.org staci.humiston@rfyp.org	

Date of Complaint: 06-16-2026**Date of Visit:** 07-08-2026
☐ Scheduled

 ☒ Unannounced

 ☐ NA

☒ Non-Compliance with Regulations Found

 ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

The director was notified that a child had told an adult that a staff member was showering naked at the pool locker room with three children.

Licensing Rules Relevant to the Complaint:

109.14(1)b Separate, private space for school-age boys and girls for restroom and bedtime activities. Restroom doors nonlockable.

Inspection Findings:

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109.14(1)b Separate, private space for school-age boys and girls for restroom and bedtime activities. VIOLATED. When the center went on a field trip, they did not provide separate, private space for the school aged children.

The following is based upon a face-to-face interview with the director/on-site supervisor and staff. Review of administrative items, and observations while on-site.

The director was notified that a child had told an adult that a staff member was showering naked at the pool locker room with three children.

- The director did not allow the staff member to return to the classroom.
- The director suspended the staff member pending the investigation.
- The director contacted HHS Licensing Consultant Heidi Brown and self-reported the incident.
- The director contacted and reported the incident to the Child Abuse Hotline and self-reported the incident.
- The director was cooperative and helpful with HHS.
- The director notified the three families that were involved in the incident.
- The director shared that the staff member had admitted to showering with the children and did not have a great explanation as to why this occurred outside of a lapse of judgement.
- The director shared that the staff member is no longer with the center.
- The center developed a new policy specific to pool locker rooms and changing clothes.

A staff member shared that there had been some concerns from other staff just in general regarding the staff's demeanor and the "vibe" the staff presented with. The staff stated that they were curious why this staff had applied to work at the daycare given their previous work history. The staff did not have any other specifics regarding concerns regarding the general feeling of unease that was reported by another staff member.

Child One shared that they went to the pool and swam. The child shared that after they swam, they took a shower. Child One described the shower as open and there were two showers on each side. Child One stated they all took separate showers, but they could see all the others taking a shower. Child One reported no one was wearing clothes when they showered; their clothes were in the bathroom. Child One shared on a previous field trip they chose not to shower, but then the next time they had to take a shower. Child One clarified that they didn't want to take a shower at the pool, but the child couldn't say no. Child One thought they were going to take the shower one-by-one, but apparently, they didn't hear the staff member correctly. Child One stated they took a quick shower and was done. Child One stated while they were showering, they tried not to look at the others because your body should be to yourself. Child One reported the others did not take a quick shower at all because they didn't come out of the shower for a long time. Child One stated they didn't know what they were doing in the shower. Child One reported when they got out of the shower, they accidentally saw a peer's private parts. Child One stated they didn't see the alleged staff because the staff was done with their shower. Child One stated after their shower they went to one of the stalls to get dressed. Child One denied that they saw others in the shower that were not with their group. Child One stated they felt a little uncomfortable with showering with their peers and the staff member.

Child Two shared that the staff member had washed their arms and legs while they were showering in the same way a parent would. The child denied that the staff touched their private area.

Special Notes and Action Required:

None required:

The director immediately followed steps necessary to ensure that the children were safe. The director was open and honest with HHS and Law Enforcement. The staff is no longer with the center.

Consultant's Signature:

Heidi Brown

Date:

07-18-2026