Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Through The Looking Glass LLC

Provider Name: Through The Looking Glass LLC

Provider No.: 52174

Address: 514 Brentwood RD, Marshalltown, IA, 50158

E-Mail:

County: Marshall

Phone Number: 6417519690

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 3/24/2026

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [X] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [ ] Toddler
- [ ] PreSchool
- [ ] School Age
- [X] All Ages

CHILD CARE ANNUAL EVALUATION

1. Basic Overview

I conducted a compliance visit with Registered Child Development Home Category B provider Melissa Hoover on 3/24/2026. Melissa has been involved in child care for 25 years. She continues using the main floor only of her ranch style home. She has a large open living room and a large bedroom designated entirely for child care that serves as her primary space. Melissa has one dog and one cat, both with current vet statements on file. She is currently caring for 5 children, and plans to have a new one starting later this spring. Melissa has a fenced section of her side yard to serve as her outside play area. She has one HHS-approved substitute/assistant. Melissa is due for her registration renewal in May of 2027.

2. Identify Observed Strengths Of The Program

Melissa uses the Brightwheel child care software system. She describes her strengths as having a good knowledge and background in child development. Melissa works regularly with her CCR&R worker. She keeps her numbers low, allowing for good control of her environment. She describes her curriculum as being mostly play based, using lots of developmentally appropriate toys. Melissa has a young group of children at this time. The kids have lots of reading time, and regularly participate in interest driven activities/projects. Melissa participates in the Food Program to enhance the nutrition of her meals and snacks.

3. Identify The Aspects That Fall Below The Standard

110.9(1)b(1) "Two hours of approved child abuse and neglect mandatory reporter training."
"Certification by an approved trainer/organization in infant and child first aid and CPR."
- Melissa needs to find/obtain her certificate for the Mandatory Reporter Training to have on file. Her CPR/First Aid also recently expired and needs to be renewed. These items need to be in place by 5/29/2026 and will be reviewed during her next visit.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/recommendations

The 2026 targeted compliance for the Emergency Preparedness Plan was conducted. Melissa was in compliance with a plan consistent with her current operation.

I encourage Melissa to work with Julia Green from Child Care Resource and Referral with any ongoing compliance or training needs.
Julia can be reached at: (515) 202-1830

Melissa had one infants under 12 months of age who was awake during our visit. She reports another infant starting later this spring. We reviewed safe infant sleeping policies.

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HHS Child Development
Home Compliance Worker: Earl Crow Date: 4/2/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at