Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Council Bluffs I and II Head Start

Provider No.: 7217

Address: 765 Madison Ave, Council Bluffs, IA, 51503

County: Pottawattamie

Director's Name: Danni Segebart

On-Site Supervisor: Kris Evezic

Phone Number: 7123231306

E-Mail: DSegebart@westcca.org
wmueller@westcca.org

HHS Visit Date: 10/22/2026

Licensing Period: 11/01/2026 to 11/01/2028

Fire Inspection:

Date Inspected: 12/16/2025

Comments:

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [ ] Year-Round
- [X] School Year
- [ ] Summer Only

Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday		8:15 AM to 3:15 PM	
Tuesday		8:15 AM to 3:15 PM	
Wednesday		8:15 AM to 12:30 PM	
Thursday		8:15 AM to 3:15 PM	
Friday		8:15 AM to 3:15 PM	
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [ ] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General			60		60
Summer					0

1. Basic Overview

An unannounced licensing visit was made to the Council Bluffs I and II Head Start programs on 10/22/26. The center is located in a one-story building at 765 Madison Ave., Council Bluffs, Iowa. Services are offered to children three to five years old. Krysten Ring is the lead teacher for Room I. She came to the center in September 2026. Deb Spencer is the lead teacher for Room II. She has worked for Head Start since 1992. Deb was awarded Head Start Teacher of the Year for Iowa in 2023. Room III is permanently closed. There are 36 children enrolled. I met with Kris Erezic, the Education Support Coordinator and on-site supervisor, during my visit. Twenty-seven children were present.

Observation of rooms:
The rooms have fun activity centers with age and developmentally appropriate toys and equipment. There are sensory tables in each room. The children were actively engaged in their learning centers during my visit to Room II. The children in Room I were reading a book. Upon entering Room I, I asked one of the assistant teachers how many children were in the room. She did not know and had to count. Staff must know the number of children in each room. The staff were attentive to the children's needs in both rooms. Creative Curriculum Teaching Strategies Gold is used. The center also works on different topics that the children are interested in. The current topic is trees. Each room has lesson plans/activities that are made by the lead teacher. Toys are rotated on a regular basis. New toys and activities are introduced weekly. The center uses the Learning Genie app. Parents are provided daily sheets if requested. Kris pointed out that they put film on all the windows that the children are in. This prevents anybody from seeing what the children are doing inside the building.

Nutrition:
The center participates in the federal food program. The center serves breakfast, lunch, and afternoon snack. The food is delivered each day from Company Kitchen. The temperature is taken when the food arrives and again prior to being served.

CHILD CARE CENTER ANNUAL EVALUATION

Menus are posted. Proper food storage was observed.

Health and Safety:
The staff follow proper medication management procedures when children are prescribed medication. There was an injured child that required medical attention while I was present. Staff followed the proper procedures to address the medical emergency. Monthly fire and tornado drills are practiced and documented. Radon testing was completed in May 2026 with both rooms being in the acceptable range. Radon testing is due every five years as long as the scores are below 4.0 pCi/L. The fuel burning inspection was completed on 1/26/26. The center has a gas water heater and the rest of the equipment and appliances are electric. The fuel burning inspection is completed annually. Bleach water is used for sanitizing and disinfecting. Each classroom mixes their own bleach water in the mornings. Bedding is washed at least weekly and more often if needed. Please monitor the amount of toilet paper available in each restroom. One stall appeared to not have enough toilet paper.

Playground:
The center has a very nice outdoor playground area with a variety of different surfacing materials, equipment, and a variety of outdoor experiences. Monthly playground inspections are completed. The center received funds for a new playground and it should be installed by the fall of 2027.

Transportation:
The program doesn't offer daily transportation services.

Administrative records:
Three children's files from each room were reviewed and they all have the required emergency contact information. Staff files were reviewed on a previous date at the main office and were in good order. The staff participate in ongoing training provided through Head Start.

2. Identify Observed Strengths of the program

The program is a wonderful resource for the community. Krysten and Deb have excellent skills and are confident as the lead teachers. Each room has two assistants. Staff were positive and attentive to the children's needs. Some staff have excellent longevity. The children participate in fun, educational, learning experiences on a daily basis. The center is working on IQ4K. Kris identified their strengths as individual attention is provided to each child and family and they are able to connect the child and/or family to resources in the community.

3. Identify the aspects that fall below the standard

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/Recommendations

A full license is recommended for 11/1/26 to 11/1/28.

I discussed with Danni Segebart, the director of West Central Community Action Head Starts, her oversight of behavior management related to helping childcare staff: 1. Understand expectations, 2. Managing frustrations, 3. Monitor performance. Danni said staff receive a lot of training. They take positive guidance training at the time of hire and annually thereafter. At six months they take PBIS training. The staff receive coaching. There are behavioral coaches and mental health disability coordinators to work with staff. There are monthly staff meetings that involve a lot of staff members with several specialists. Staff are able to tag out if they are feeling overwhelmed.

Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Date: 10/22/2026

HHS Licensing Consultant: Tausha Bottorff

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.