Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Magical Moments Learning Center **Enrollment:** 23 **License ID:** 51745

Street: 2323 W 63rd ST **City:** Davenport **IA** **Zip Code:** 52806 **County:** Scott

Mailing Address: 2323 W 63rd ST

Mailing City: Davenport **IA** **Zip Code:** 52806

Director's Name: Lethia Wright **Center Phone Number:** 563-232-6119

On-Site Supervisors: N/A **E-Mail Address:** lethia_m@yahoo.com

Date of Complaint: 06-16-2023 **Date of Visit:** 08-30-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

-A staff member grabbed a child and put him in the line.
-A child was kicking. A staff member grabbed their leg and dragged them across the room.

Licensing Rules Relevant to the Complaint:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

109.12(2)b. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training. VIOLATED.
-This worker and Heather Bloome arrived at the center. This worker interviewed six staff. There were no concerns that current employees have used inappropriate discipline.
-During my visit one staff forced a child to sit in time-out for 21 minutes. This is not developmentally appropriate. It can cause fear and discomfort.

Special Notes and Action Required:

The staff member will complete the following training by 9/15/23:
https://extension.psu.edu/programs/betterkidcare/lessons/itc-behavior

Consultant's Signature:

Heidi Brown

Date:

09-01-2023