



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Kelsey Williams		County Pottawattamie	
Care Address 110 Vine ST		City Council Bluffs	Zip Code 51503
Mailing Address 110 Vine ST		Mailing City Council Bluffs	Mailing Zip Code 51503
Phone 402-657-0816		Email	
Date of Complaint:	06/30/2026	Date of Visit:	06/30/2026
Type of Visit			
☐ Scheduled ☒ Unannounced ☐ N/A			
Compliance Regulation			
☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found			
Recommendation for Registration:			
☒ No Changes to registration status recommended ☐ Revocation of Registration ☐ Cancellation of Child Care Assistance Provider Agreement			
Category of Care:			
☐ Category A ☐ Category B ☐ Category C (with no co-provider) ☒ Category C (with co-provider) ☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Compliance staff received a call of concern that the providers had more than 19 children in care on 6/30/26. The reporter stated that the provider had commented about miscommunication and that she was waiting for children to be picked up.

Compliance staff completed an unannounced visit to the home. When compliance staff arrived, Peyton Kennedy was in the home with 10 children. Nine children were playing and one child was sleeping. Compliance staff then walked to the back yard where Kelsey Williams had 11 additional childcare children. When compliance addressed the number of children with Kelsey, she reported that she was not the one who answered the door on that date. She reported that Peyton let all the children in. Kelsey and Peyton have been co-providers for at least two years, they both are aware of the limitations on numbers in childcare.

Compliance staff remained at the childcare until at least 5 children were picked up from the home. A safety plan was written with Kelsey and Peyton that they will not exceed the allowed numbers for a C2 home. That they will discuss schedules with the parents to ensure that they will not be over numbers. The providers will not accept children into the childcare when by accepting they will then be over allowable numbers of children in care.

Rule Basis and Findings of Complaint(s):

110.7(1) c. Gives consistent, dependable care; is capable of handling emergencies.

****Being over the allowed child-to-provider ratio is unsafe because it reduces adequate supervision and increases the risk of accidents. It also shows the childcare setting cannot reliably meet required standards, making the care inconsistent and undependable.**

110.15(1) a. When both providers are present, not more than 14 preschool aged children are present at any one time, including infants.

****The childcare numbers were over by preschool aged children, specifically ages 2 yrs to the day before Kindergarten. Being over ratio by five children ages 2 to pre-kindergarten greatly reduces safe supervision and increases the risk of accidents and unmet care needs**

Resolution and Action Required:

A safety plan was established with the providers. The providers will document daily children in care for compliance staff to observe. If the childcare continues to accept a number of children into the childcare home that places the childcare over numbers, a revocation of registration will occur.

Consultant's Signature:	Stacy Burris	Date of Visit:	07/01/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	07/07/2026