Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Story Time Preschool & Child Care **Enrollment:** 40 **License ID:** 30118

Street: 2016 S Cecelia ST **City:** Sioux City **IA** **Zip Code:** 51106 **County:** Woodbury

Mailing Address: 2016 S Cecelia ST

Mailing City: Sioux City **IA** **Zip Code:** 51106

Director's Name: Kim Story-Geiseler **Center Phone Number:** 712-276-1114

On-Site Supervisors: Amber Davis **E-Mail Address:** storytimepreschool@hotmail.com mgeisler95@gmail.com

Date of Complaint: 06-27-2024 **Date of Visit:** 07-11-2024

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[ ] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that an unknown person (daycare staff) grabbed a child who sustained bruising to both of their upper arms.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

Licensing along with additional HHS persons completed a visit to Story Time Childcare Center on 07-11-24. The following is based upon observations while on-site, a face-to-face interview with director Kim Story-Geiseler, a face-to-face interview with on-site supervisor Amber Davis, and staff.

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping. RULE VIOLATED.

-On-site supervisor Amber Davis stated that they had a child who was having a tantrum and the staff were trying to redirect. Child kept throwing a tantrum, screaming, so a staff member had child sit at a table away from others. Child continued and staff member put child in a hold to keep themself safe. Child had kicked a bit staff. Staff is trainined in how to do holds.
-In speaking with staff, staff stated child was taking toys from other children and child got mad when redirected and started throwing a tantrum to where staff could not redirect. Staff had child sit at a table in a time out and child continued to throw tantrum. Child was banging hands on the table, screaming, kicking feet and leaning back in chair to where it almost tipped backwards. Staff had child sit on their lap and child conintued to flail, so staff put child in a hold. Child started kicking staff and biting staff when staff were holding. Staff did have some bruising.
-Director Kim Story-Geiseler stated the center's practice for discipline is to redirect and diffuse the situations.
-Center should not be allowing staff to put children in holds as it could cause injury to the child and staff. Even though staff may have been trained for doing holds it is not meant for young children. Center needs to be looking at other ways to deesculate a child if they are throwing a tantrum to help keep the child safe. Center needs to work with CCRR to look at what discipline trainings are available for staff.

Special Notes and Action Required:

The center needs to work with CCRR regarding discipline strategies.

It is expected that Director Kim Story-Geiseler will continue monitoring staff and children interactions to ensure children are safe.

Consultant's Signature:

Jana Drew

Date:

07-26-2024