

**Child Care Complaint**

Name of Provider Cheryl Mathis	County Des Moines	
Care Address 515 Cedar ST	City Burlington	Zip Code 52601
Mailing Address 515 Cedar ST	Mailing City Burlington	Mailing Zip Code 52601
Phone 262-676-7321	Email	

Date of Complaint:	09/05/2018	Date of Visit:	09/07/2018
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input checked="" type="checkbox"/>	Category A
<input type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:	
#1. Provider is alleged to be using unapproved subs/assistants including an adult named Sujuan and her 14 year old daughter Aniya as a substitute.	
#2. The provider also has 2 dogs at the residence who are not listed.	
#3. The provider also has an adult male living at the residence who is not listed on the provider's household composition.	

Rule Basis and Findings of Complaint(s):	
110.7(3) Record checks. The department shall submit record checks in Iowa for each registrant, substitute, and staff	

member, and for anyone living in the home who is 14 years of age or older and anyone having access to a child when the child is alone. The purpose of these record checks is to determine whether the person has committed a transgression. The department may use Form 470-0643, Request for Child Abuse Information, and Form 595-1396, DHS Criminal History Record Check, Form B, or any other form required for criminal and child abuse record checks. The department may also conduct criminal and child abuse record checks in other states and may conduct dependent adult abuse, sex offender registry, and other public or civil offense record checks in Iowa or in other states.

110.7(1) The provider meets the following requirements:

a Gives careful supervision at all times.

b Frequently exchanges information with the parent of each child to enhance the quality of care.

c Gives consistent, dependable care.

Is capable of handling emergencies.

d Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute. If absence is planned, the parents are given at least 24 hours prior notice.

e Shall be free of the use of illegal drugs and shall not be under the influence of alcohol or of any prescription or non-prescription drug that could impair their ability to give careful supervision.

110.8(1) n Providers inform parents of the presence of any pet in the child development home.

All dogs and cats have annual examinations. Records of the exams are on file and must verify that routine immunizations are current and animal is free of endo and ecto parasites.

Form 470-5153, Pet Health Examination Veterinary Health Certificate, is on file.

Pet birds are purchased from an approved dealer. Examined by a veterinarian to verify free of infectious diseases.

Children are not allowed to handle pet birds.

Aquariums are well maintained and installed so that children cannot get in the water or pull over the tank.

All animal waste is immediately removed from the children's areas and properly disposed of.

No animals are allowed in food preparation, storage or serving areas during food preparation and serving times.

Children shall not perform any feeding or care of pets or cleanup of pet waste.

9/7/18 Jodi Norton, Childcare Resource & Referral and Chad Reckling, SW II went to the provider's childcare operation to speak with her about the concerns before the department. There were 2 daycare children present in the home. Cheryl stated she was trying to get Sujuan approved to become a substitute/assistant for her childcare operation; however Sujuan never completed her Essentials training. Cheryl stated Sujuan never helped her or assisted her with her childcare operation. Cheryl also stated Sujuan's 14 year old daughter was never at the daycare and has never helped her with her childcare operation.

Cheryl reported she has two dogs now. This worker could hear them barking at today's visit. Cheryl reported she first obtained these two dogs on 8/31/18 when this worker attempted a safety visit of her home with their supervisor Machel Pezley. Cheryl reported the animals are up to date on their shots; however she has not gotten the paperwork from the veterinarian the department requires for documentation. Cheryl reported getting these dogs from her boyfriend as the current place where he resides does not allow them there.

Cheryl denied her boyfriend or any male has been living at the residence who has not been approved. Cheryl indicated her boyfriend resides at another residence and denies this person is over to the house during daycare operating hours.

This worker had Cheryl complete her emergency contact sheet with her daycare children's information on it. This worker took a picture of this sheet for use in further investigation.

This worker did not complete a compliance visit of the home today as one had been completed on 8/15/18.

9/11/18 This worker contacted a daycare parent who utilizes Cheryl as their childcare provider. This worker asked this parent if they had seen or observed any other adult or older child assisting or being present in Cheryl's home when daycare children are there. This parent stated they have not observed this. This worker also asked this parent if they had seen or observed an adult male considered to be Cheryl's boyfriend present in the childcare home when daycare children have been present. This parent stated they have not observed this.

Left voicemail for another daycare parent to contact the department regarding Cheryl.

This worker spoke with a daycare parent utilizes Cheryl as their childcare provider. This worker asked this parent if they had seen or observed any other adult or older child assisting or being present in Cheryl's home when daycare children are there. This parent reported approximately a month and a half ago they observed Sujuan Harris in the home helping Cheryl care for her daycare children. She would usually be there in the mornings but not in the afternoon when they would come back to pick up their child. This Sujuan would usually help out when Cheryl would need to run errands or go to the store. This worker also asked this parent if they had seen or observed an adult male considered to

be Cheryl's boyfriend present in the childcare home when daycare children have been present. This parent stated they have heard an adult male's voice in the home; however they have not personally observed this person in the home.

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A daycare parent called back that this worker had left a voicemail for. This worker asked this parent if they had seen or observed any other adult or older child assisting or being present in Cheryl's home when daycare children are there. This parent stated they have not observed this. This worker also asked this parent if they had seen or observed an adult male considered to be Cheryl's boyfriend present in the childcare home when daycare children have been present. This parent stated they have not observed this. This worker provided the parent with the specific allegations that were before the department and stated if anything changed with respect to their investigation they would notify this parent.

Complaint #1: There is a preponderance of evidence to show that this concern before the department is valid. There is direct observation by one of Cheryl's daycare parents utilize her for care that this Sujuan was present and caring for the daycare children while Cheryl was gone from the childcare residence.

Complaint #2: There is not a preponderance of evidence to show this concern is valid.

Complaint #3: There is not a preponderance of evidence to show this concern is valid.

Resolution and Action Required:

The Department of Human Services had Cheryl sign a voluntary safety plan on 10/15/18 which states: "Cheryl will insure any person(s) present (anyone 14 years of age or older) in her childcare home for longer than 20 minutes or assisting her in her childcare operation shall be appropriately background checked and appropriate approval letters obtained for being an assistant/substitute for her childcare operation. This shall take effect immediately and will last for as long as Cheryl provides childcare in her home."

The Department of Human Services may conduct random unannounced safety visits to the home in order to insure the safety plan is being adhered to.

Consultant's Signature:	Chad Reckling	Date of Visit:	09/11/2018
Supervisor Signature:	Machelle Pezley	Date of Visit:	10/18/2018