IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	County	
Kat's Around the Clock Childcare, LLC	Webster	
Care Address	**City**	**Zip Code**
1415 N 14th ST	Fort Dodge	50501
Mailing Address	**Mailing City**	**Mailing Zip Code**
1415 N 14th ST	Fort Dodge	50501
Phone	**Email**	
515-570-9421		

Date of Complaint:	07/11/2023	Date of Visit:	07/18/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

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Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
Did this complaint result in a death to a child?	☐ Yes	☒ No

Summary of Complaint:

Provider has 6 dogs and many cats. Child attending center recorded provider saying, "You pieces of shit..." to the kids. The provider has not allowed children to use the bathroom, causing a children to potty themselves. If a child will not eat lunch, they are not provided snack for drinks. The providers 12 yr old daughter is often left to supervise the children, as is the provider's older daughter and husband. There is a special needs child that hits the other children, and the provider is not addressing the behavior. The provider places the older little kids, about 3-yrs old, in pack n plays so they are contained. The children's diapers are soaking wet and appears that they haven't been changed all day. An older child said one of they younger children was spanked at the daycare.

Rule Basis and Findings of Complaint(s):

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110.7(1) The provider meets the following requirements:
a. Gives careful supervision at all times.
c. Gives consistent, dependable care.
d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute

110.8(6) Discipline.
a. Corporal punishment including spanking, shaking, and slapping is not used.
b. No punishment is used which is humiliating or frightening, or causes pain or discomfort to the child.
c. No punishment is administered because of a child's illness, or progress or lack of progress in toilet training. No punishment or threat of punishment is associated with food or rest.
d. No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family.
e. Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

I arrived unannounced at the Naatjes residence on 7/18/23 at 9:30AM. I shared with Katrina Naatjes the complaints that the Department has received.

She admits she may have swore in front of the children, she can't recall when, but it was never directed toward one of the day care children. She said it might have been toward one of the dogs or even her own children, which she agrees was not appropriate. .

She denies she has ever denied any child food or drink. She has some children that are picky eaters and will refuse to eat something she is serving for lunch or will eat very little.

She said she never denies any child use of either bathroom that is available to the day care children. She currently has five children that are potty training and two more that need to be checked on at potty time. She says there are occasional accidents as is expected from children at that age. There are routinely 3 to 5 children that need their diapers changed. It is possible that she has missed changing one child or another in a timely manner while caring for the other children. Sometimes parents will arrive unannounced to pick up their child before she has a chance to them change.

The children are always being supervised by approved persons. Katrina's husband is her co-provider and her oldest daughter is a substitute/assistant. The other two children in the home (ages 11 and 12) do help out but are never put in charge of any of the children. When she is the sole provider in the home she does occasionally have to run upstairs to use the bathroom. There are ADT cameras throughout the home so she can keep an eye on the children at these times.

Katrina says there is a child in her care that has special needs. He is autistic with several physical disabilities including having a feeding tube. He will occasional hit, bite or pull the hair of the other children. She will use a time out when is having behavioral problems in order for him to calm down and rejoin the other children. At school he has an aide that is with him at all times, however, it is not possible for her to watch him at all times while she is caring for others. She has several other children that have special needs and takes training classes on how to address their needs and handle their behaviors. She will place them in pack n plays at nap time to keep them from disturbing the other children. That is the only time they are in pack n plays.

She admits that when she first began providing child care she did slap a hand or two when a child was reaching for something that would hurt them. She denies she has done that since then.

HHS was not provided the alleged recording of the provider calling children names.

Compliance Worker addressed the issue of the pets in the home. Katrina reports there are 4 dogs and three cats. She follows the Code of Iowa requirements for having pets in the home. She says all the pets are friendly and present no danger to the children.

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Resolution and Action Required:

We reviewed HHS approved means of disciplining the children. In addition to taking classes on care of children with special needs I suggested she contact CCR&R for help with appropriate discipline technics for children with behavioral challenges.

As this was the second time there has been a complaint regarding children not having their diapers frequently enough, Katrina agreed she would be more vigilant in checking and changing diapers.

Regarding the other issues in the complaint, there is not a preponderance of evidence to show Katrina violated any of the requirements in the Code of Iowa.

No further action is required at this time.

Consultant's Signature:	Dave Jaehrling	**Date of Visit:**	07/19/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	08/16/2023