Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Heather Handy

Provider Name: Heather Handy

Provider No.: 38636

Address: 4794 Lakewood DR, Norwalk, IA, 50211

E-Mail:

County: Warren

Phone Number: 6419903500

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 7/2/2026

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [ ] Registered Child Development Home B
- [X] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

CHILD CARE ANNUAL EVALUATION

1. Basic Overview

Heather and Daniel Handy have a C2 child development home. Heather has been involved with children in some manner for 25 years. She reported that she has experience from teaching and she has experience from working in a center prior to starting her in-home business. Heather has a bachelor's degree with credentials in early childhood reading. Daniel started with Heather in the childcare several years ago. The childcare is a Level 3 IQ4K rated care facility. They use Brightwheel to maintain contact with families throughout the day if it is necessary. When compliance staff arrived for the visit the providers had nine children in care. It was reported that they can have up to 14 preschool aged children daily. The childcare is currently on the lower level of the home. There is a secondary exit through a window to the front yard. The childcare has a general schedule they try to maintain throughout the day. They have points during the day to have circle time or getting outside with the children. Most of the day is child led play.

2. Identify Observed Strengths Of The Program

Compliance staff observed both providers in active play and communication with the children during the visit.

When a tussle was about to happen, the provider would ask the child how they would fix the situation. Then would use prompts with words and actions to help the child(ren) through the rough patch.

The providers discussed themes they have throughout the year. Recently they have been working on a garden theme. The children had green pieces of paper for lettuce and they used cutting skills to make a "salad". There were other colors as well to associate other vegetables that grow in gardens.

Another theme they recently had was about sharks. There were several different activities they did during this time. They reported that there was one popular book that each child had to take home to share with their family. Sometimes the themes go longer if there is continued interest in the topic. Overall they rotate toys monthly to keep options fresh for the children.

3. Identify The Aspects That Fall Below The Standard

The providers were in full compliance with regulation standards.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

2026 targeted compliance measure: Emergency Preparedness Plan. The provider has a completed EP plan that identifies planned actions for evacuation, shelter in place, lockdown, communication and reunification. The plan also addresses continuity of care in the event of a disaster at the location of the childcare.

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HHS Child Development
Home Compliance Worker: Stacy Burris Date: 7/6/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Kelly Phelps 515-802-7292