Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Community Childcare Center **Enrollment:** 50 **License ID:** 23197

Street: 611 W Jackson AVE **City:** Fairfield **IA** **Zip Code:** 52556 **County:** Jefferson

Mailing Address: 611 W Jackson AVE

Mailing City: Fairfield **IA** **Zip Code:** 52556

Director's Name: Colleen Bates **Center Phone Number:** 641-472-9629

On-Site Supervisors: Renee Letts **E-Mail Address:** commcc@iowatelecom.net

Date of Complaint: 09-26-2023 **Date of Visit:** 09-26-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The center is running out of ratio in the one year old room and the preschool room.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.8(2)b Combinations of age groupings for children between 3 and 5 years of age may be allowed with a staff of 1 to every 12 children.

109.8(2)e At least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.

Inspection Findings:

The determination of this report was based on an unannounced visit to the center. Staff left the infant room to open the door leaving the infant room out of ratio. No other staff was available to do so the date of the visit as no floater was present. The Director was on vacation and the OSS was in the two-year-old room in ratio. Staff are frequently out of ratio when answering the phone or answering the door. Two-year-old children were mixed in the preschool room during the visit. The OSS was in the room supervising children so it would be in compliance. The one year old room had one staff member and 5 children. Four of the children were one year old and one child was two years old. The OSS indicated the center would decrease capacity for the day if they were short staff from that day forward.

1. Ratio: 109.8(2)b Combinations of age groupings for children between 3 and 5 years of age may be allowed with a staff of 1 to every 12 children. Two-year-old children were mixed in the room during the visit. This is not allowed. VIOLATION

109.82e Ratio in infant rooms is always maintained. Four one-year olds and one two-year-old was in the one-year-old room during the visit. Children under 18 months cannot be mixed with children over two years old. The OSS told staff to move one child to the infant room if ratio was not going to be met, however staff did not follow instruction. Staff in the infant room are answering the door and phone calls which takes them out of ratio. VIOLATION

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Special Notes and Action Required:

If the center does not have enough staff present to maintain ratio children should be sent home. The center OSS agrees this will occur in the future. If the cetner continues to operate outside of ratio regulations the center will be placed on a Provisional License.

Consultant's Signature:

Jill Seibert

Date:

09-27-2023