Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: KidsPoint Downtown Learning Center & Preschool

Provider No.: 25070

Address: 318 5th ST SE, Cedar Rapids, IA, 52401

County: Linn

Director's Name: Christine "Chris" Hamor

On-Site Supervisor: Christine "Chris" Hamor

Phone Number: 3193651458

E-Mail: abwagner@waypointservices.org, chris.hamor@waypointservices.org

HHS Visit Date: 02/10/2026

Licensing Period: 02/01/2026 to 02/01/2028

Fire Inspection:

Date Inspected: 06/06/2025

Comments:

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:30 AM to 5:45 PM		
Tuesday	6:30 AM to 5:45 PM		
Wednesday	6:30 AM to 5:45 PM		
Thursday	6:30 AM to 5:45 PM		
Friday	6:30 AM to 5:45 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	48	46	60	159	313
Summer					0

1. Basic Overview

KidsPoint in Cedar Rapids, Iowa, is owned and operated by Waypoint Services a nonprofit organization based in Cedar Rapids. Waypoint has run KidsPoint for over 30 years. Waypoint including KidsPoint is governed by a board of directors and a board of trustees. KidsPoint operates the following two licensed childcare programs in Linn County: KidsPoint Downtown Learning Center & Preschool (KPDLCP) and KidsPoint C Street. Specifically, this license and inspection report pertains to KPDLCP which offers year-round licensed childcare M-F 6:30am-5:45pm. The program offers part-time and full-time childcare to children age infant through preschool-age. The program may have the ability to offer a school-age component at various times throughout the year including summer. Total enrolled and attending children were reported to be 82 on 2/10/2026.

Executive director of all KidsPoint childcare is Ashley Meyer. Ms. Meyer has a BA in elementary education, has experience working with children and participates in professional development. The specific qualified director of KPDLCP is Christine "Chris" Hamor. Ms. Hamor has been employed by KPDLCP since 1989, has been the director of KPDLCP since January of 2015, has a CDA, has experience working with children and participates in professional development.

On 2/10/2026, program space was observed. Primary programming occurs in age defined classrooms. The building has sufficient restrooms and handwashing sinks to accommodate total capacity. The center has an on-site kitchen and outdoor play area. The areas of study during the month of this license visit included Valentine's Day, dinosaurs, Mardi Gras, and the colors pink and red. Evidence of previous days' work included very noteworthy displays of child art (e.g. handprint milestone crafts) in various areas of the center. Curriculum on the day of the monitoring visit allowed for a variety of experiences (e.g. skilled crafts, book reading, block building) that piqued child interest as well as encouraged social emotional growth, innovation and child choice. On 2/10/2026, staff were observed to be in ratio and actively engaged with

the children in a variety of activities that included infant cares, food service rituals, quiet rest and routine transitions. On the day of this monitoring visit, children appeared comfortable with staff and to be enjoying the day.

2. Identify Observed Strengths of the program

According to the family and employee handbook, the philosophy of KidsPoint is to provide "…a high quality, nurturing environment where children are encouraged to reach their fullest potential in all areas of development."

KidsPoint has the following website for the community and enrolled families to learn more about their programs: http://www.kidspointchildcare.org/.

As of 2/10/2026, the KPDLCP's management team (e.g. Ms. Meyer, Ms. Hamor) continues efforts to maintain systems of organization to help ensure administrative items are completed as required and secured in a confidential manner. The management team is knowledgeable of licensing guidelines as well as their own program's policies and procedures. KPDLCP acknowledged having additional supports from their board of directors, board of trustees, community partnerships and through their CACFP participation. KidsPoint two childcare locations also have some opportunity to collaborate with one another on the sharing of ideas/planning, curriculum and professional growth training.

As of 2/10/2026, KPDLCP was found to be maintaining the required postings, maintaining parent-program information centers, utilizing technological communication resources, and offering family programming activities. The vestibule area was found to have refreshes and updated communications for families and visitors. Curriculum includes Creative Curriculum, teacher inspired ideas, STEAM programming, social emotional leaning, on-site guest speaker events (e.g. orchestra, sports), seasonal parties (e.g. Valentine's exchange, pj day) and off-site field trip experiences (e.g. local pumpkin patch, library, mini golf, splash pads, local parks for hikes and picnics).

KPDLCP continues to have and update as needed policies and procedures that include those for safety, daily child contact, hand washing, diaper changing, cleaning, sanitizing and disinfecting. On the day of this monitoring visit, staff and management were able to verbalize how they help ensure the children's space is sanitary and hazard free each day by following their current policies and procedures as well as maintaining checklists for cleaning and maintenance. On 2/10/2026, management discussed how they also have continued support from their boards and the property's own maintenance-custodial person as to daily building and grounds conditions and repairs.

KidsPoint childcare programs have emergency plans, policies, and procedures in place which are annually reviewed and updated as needed. KDPLCP has successfully navigated through flooding events (2008 historic Linn County flood), 2019 winter Polar Vortex, 2019 health (covid-19) pandemic, 8/10/20 Derecho Storm, 2021 food supply issues, 2022 infant formula shortages, air quality alerts (2023, 2025), temporary relocation events and repeated technology outages (7/19/24 global technology outage, 10/10/2025 AWS outage, 10/29/2025 Microsoft outage).

3. Identify the aspects that fall below the standard

109.6(4)c: Center repeats Iowa record checks at a minimum of every two years or when aware of additional child abuse or criminal history that occurs.
- One staff files reviewed (IS) lacked documentation of current Iowa record check results. On 2/24/2026, Ms. Hamor reported this has been corrected.
- One staff file reviewed (IS) lacked documentation of an Employee-Volunteer Statement form.

109.6(4)d: Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.
- Two staff files reviewed (IS, CH) lacked documentation of current federal record check results. On 2/24/2026, Ms. Hamor reported this has been corrected.

109.9(1)c: All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.
- One staff file reviewed (CH) lacked documentation of required annual professional development hours. On 2/24/2026, Ms. Homor reported this has been corrected.

109.11(3)a: Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Sufficient lighting shall be

provided. Sufficient ventilation. Sufficient heating. Sufficient cooling. Equipment placed in the program area is maintained so as not to result in injury to the children.
- Several lower room cabinets within access of children had nonfunctional locks. Fix the locks or ensure all items inside are child friendly.
- The program's laundry facilities including appliances located in one of the child's restrooms shall not be accessible to children.
- In the purple room, secure the corner cabinet with books and music player to help prevent a topple-head injury hazard.
- The red room shall have separate receptacles in the kitchenette area that are clearly labeled soiled diapers and other refuse.
- The red room highchair covers are showing much ware including possible compromised safety straps.
- The red room gate latch leading from the play to crib area is not properly latching.
- The red room's kitchenette gate latch is loose.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/Recommendations

On 2/10/2026, the toilet located in the blue room's enclosed restroom was not functional. The bookshelf blocking full access to that child restroom shall be considered a temporary solution. Either fix the child toilet or properly section it off so the handwashing sink is easily accessible. When/if the toilet located in the blue room's enclosed restroom becomes fully functional again, given the ages of children using that restroom, privacy in the form of a Dutch door or curtain shall be installed.

Begin replacement efforts for the little blue couch located in the indoor gym. The outer covering is cracked exposing the foam inside.

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A full license is issued. Thank you for the visit.

Date: 03/03/2026

HHS Licensing Consultant: Amy Lyons

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.