Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Traditions Children's Center V, Bldg 200

Provider No.: 50167

Address: 9709 White Oak Lane, Johnston, IA, 50131

County: Polk

Director's Name: Kathy Oliver

On-Site Supervisor: Michelle Quans, Christina Kolln, Nicole Quang

Phone Number: 5159860302

E-Mail: director2@traditions5.com

HHS Visit Date: 06/22/2026

Licensing Period: 08/01/2026 to 08/01/2028

Fire Inspection:

Date Inspected: 02/10/2026

Comments: Johnston - Grimes Fire Marshal. State licensing requirements are that these inspections be completed at least every three years.

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

Quality Rating: 2

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	7:00 AM to 6:00 PM		
Tuesday	7:00 AM to 6:00 PM		
Wednesday	7:00 AM to 6:00 PM		
Thursday	7:00 AM to 6:00 PM		
Friday	7:00 AM to 6:00 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	24	12	59	30	125
Summer					0

1. Basic Overview

A licensing inspection was conducted on 6/22/26. The director was present throughout the visit.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, ratios, nutritional practices, health and safety practices, playground observation, field trip and transportation practices, and administrative review.

Traditions Children's Center Five, Building 200 is one several centers owned by Bonnie Netteland and Kristen Netteland. This center was given permission to open on 7/23/18. The center serves children six weeks in age to 12 years in age using components of the Creative Learning Curriculum. There are a total of eight classrooms, but not all classrooms are currently being used.

Kathy Oliver is the director of this program as well as the director next door at Traditions Five Building 100. Kathy has her CDA and also possesses many years of experience working in child care and being a director. Michelle Quans, Christina Kolln, and Nicole Quang are the on-site supervisors at this location. All three individuals meet the requirements for on-site supervisor.

NUTRITION: The center serves children an AM snack, lunch, and a PM snack. Lunches are prepared next door at Traditions V Bldg. 100 and transported over to building 200. Children eat in their classrooms at the child-size tables and chairs. Dry food storage was sufficient. Something had spilled in the kitchen refrigerator and needs to be wiped/cleaned. As a courtesy to families, if they bring in cereal, the center will store it and provide milk and a fruit for children who arrive earlier in the morning.

TRANSPORTATION/FIELD TRIPS: The center transports children to/from school using center owned vans and buses. These vehicles are also used for field trips. These vehicles are serviced regularly. Children three and over are eligible to go on field trips. For all transportation needs, a first-aid kit and children's emergency contacts are taken along.

PLAYGROUND: The center has a fenced in playground that consists of a large grassy area and climbing structures. More mulch is needed under and around the fall zones. No issues were noted with any equipment. Monthly playground inspections are being conducted.

During the inspection, four year and older children were combined and engaged in free-choice play at the different learning stations made available to them. Some children were napping as the inspection took place during nap time. Safe sleep was being practiced for the infant classroom. Toys, cots, cribs, etc. are being cleaned and sanitized daily. Children gave sufficient answers as to where they relocate to for monthy fire and tornado drills.

For more challenging child behaviors, monthly staff meetings are held on how to address these moments. As of late, monthly staff meetings have focused on this topic. Positive guidance and redirection as well as finding things for children to do that are appropriate and to distract them from the negative behaviors are practiced. Communication between staff, staff and parents, staff and children, and the center with other community partners who address these type of situations are a focus.

2. Identify Observed Strengths of the program

The director is organized and has past director experience within the company.

The center uses an electronic application (Pro-Care) for daily sheets and for communicating with parents and other staff. Staff and parents also use this app to sign into/out of the center.

This is one of several centers owned by Bonnie and Kristen Netteland. The same policies and procedures are used at all of the centers. All of the directors of these centers have monthly staff meetings as do on-site supervisors.

The annual child update forms used by the centers are often times used by this consultant as an example for other centers.

There is a secure entrance into the center. Parents are given a code to gain access. All other visitors have to ring a doorbell and be let in by staff.

The center will provide a fruit and milk for children to eat breakfast as a courtesy to parents in addition to providing the required AM and PM snacks and lunch. The center will serve and store cereal if parents bring in a box of cereal of their children to have.

The director believes there is a good group of staff who work well with each another.

The center was clean with a lot of natural light.

Staff bios and pictures are posted.

The center participates in IQ4K which is a voluntary program based on best practice.

There is now a staff lounge for staff.

There is an indoor classroom for large motor activities for children when weather doesn't permit outdoor play.

The center has done some renovations over the past year.

Within the past year, there has been more of a focus on things such as open houses for perspective parents and existing families and special events for fathers and mothers.

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3. Identify the aspects that fall below the standard

109.10(13)b: Emergency instructions, phone numbers, and diagrams for fire, tornado, and flood shall be visibly posted and documented at least once a month for fire and tornado. Records shall be maintained for current and previous year.
Emergency evacuation procedures were not posted in the large indoor gym area.

109.11(3)a: Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. Sufficient cooling. Equipment placed in the program area is maintained so as not to result in injury to the children.
In a couple of classrooms, there were dangling cords observed that need to be tucked behind other equipment and/or more securely fastened to walls.

109.11(4)a: Center must have safe outdoor program area adjacent to the center, with sufficient square footage to accommodate at least 30 percent of the enrollment capacity at any one time at 75 spear feet per child. Outdoor space must: Be free from litter and unsafe materials and free from contamination by the drainage or ponding of sewage or storm water. Include safe play equipment and an area of shade. Include fencing to protect from bodies of water or vehicular traffic.
More wood chips are needed around, under, and at the bottom of climbing structures/slides.

109.13(5)b: Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation, and spoilage are followed. Staff preparing food that have injuries on hands wear protective gloves. Staff serving food use clean serving utensils and have clean hands/wear protective gloves.
Something had spilled in the kitchen refrigerator and needed to be wiped clean.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

The below standards identified at this year's inspection should be corrected as soon as possible and before next year's inspection.

5. Special Notes/Recommendations

Radon testing was last completed in classrooms 5/26/23 - 5/30/23. All classrooms came back with radon levels below the 4.0 cutoff. Because levels were below 4.0, the center can move to testing for radon at least every five years now. So long as radon levels remain below 4.0, they can remain on a five year plan. If at the next testing levels in any classroom come back 4.0 or higher, the center will have to have a mitigation plan, retest, and at least temporarily move back to testing every two years.

The furnace inspection was last completed 9/15/25.

I - Power and IQ4K were again discussed at the visit. It appears all staff have I - Power profiles and training is being uploaded.

It is recommended outdoor playground mats be purchased to place at the bottom of slides and under two climbing structures. This will help preserve wood chip surfacing around fall zones.

A new, full, two-year license is recommended. The center application and payment was mailed on 6/14/26.

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Date: 06/23/2026

HHS Licensing Consultant: Nate Knepper

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.