Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Stanton Child Resource Center **Enrollment:** 90 **License ID:** 6917

Street: 622 N Halland AVE **City:** Stanton **IA** **Zip Code:** 51573 **County:** Montgomery

Mailing Address: 622 N Halland AVE

Mailing City: Stanton **IA** **Zip Code:** 51573

Director's Name: Brie Anne Pester **Center Phone Number:** 712-829-2801

On-Site Supervisors: **E-Mail Address:** scrc@myfmtc.com

Date of Complaint: 12-06-2023 **Date of Visit:** 12-06-2023

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that on 11/30/2023 a staff person GW at Stanton Child Resource Center, was screaming profanities at a two year old child, the staff person fired as a result of this.

Licensing Rules Relevant to the Complaint:

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

109.12(2)d No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

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I talked with the director of Stanton Child Resource center, Brie Anne Pester on 12-6-2023. Brie Anne said the incident happened on 11-30-2023, but she became aware of the incident on 12-5-2023 at 6:00 pm. There were three staff in the room at the time of the incident. The person who screamed profanities at the two year old child and the lead worker in the room were terminated on 12-6-2023. The third staff in the room reported the incident to Brie Anne on 12-5-2023. The staff person who reported the incident has worked at the center for approximately 90 days and was afraid to tell Brie Anne but she knew the incident was inappropriate and it bothered her, she said there was no physical injury to the child. Brie Anne said she is meeting with the parent on 12-6-2023 to report the incident.
Brie Anne is extremely upset about the incident and said this behavior won't be tolerated at the center. Brie Anne met with all staff in the 18 month to 3 year old room and told them those behaviors from staff won't be tolerated and if they see staff act inappropriately they need to report incidents to her immediately. Brie Anne will be meeting with all staff at the center to review appropriate staff behaviors and the mandatory reporter requirements.

Special Notes and Action Required:

Non-Compliance with Regulations Found

Confirmed -109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.
Confirmed - 109.12(2)d No child is subject to verbal abuse, threats, derogatory remarks about child or child’s family.

Confirmed - 109.11(3)a Center shall ensure that:
Facility and premises are sanitary, safe, and hazard free.

It is determined that a staff person acted inappropriately and was screaming profanities at a two year old child. The lead worker in the room acted inappropriately by not doing anything, not dealing with the incident.
As soon as Brie Anne Pester was notified of the situation she met with staff to gather information and two staff were terminated on 12-6-2023. Brie Anne will be meeting with all staff to review appropriate behaviors and mandatory reporter requirements.

Consultant's Signature:

Kathy DeGeorge-Evans

Date:

12-06-2023