

CHILD CARE CENTER COMPLAINT

Name of Center: Ankeny Lil' Tots Daycare & Preschool LLC	Enrollment: 1	License ID: 43390
Street: 732 SE Shurfine DR	City: Ankeny	IA Zip Code: 50021 County: Polk
Mailing Address: 732 SE Shurfine DR		
Mailing City: Ankeny	IA Zip Code: 50021	
Director's Name: Erica Abbott/Keyara Adams	Center Phone Number: 515-444-7351	
On-Site Supervisors:	E-Mail Address: epankenyliltots@hotmail.com Keyara.ankenyliltots@gmail.com	

Date of Complaint: 07-06-2026**Date of Visit:** 07-08-2026
☐ Scheduled
☒ Unannounced
☐ NA

☒ Non-Compliance with Regulations Found
☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged a child (age 1) was left unsupervised, out door for approximately 20 minutes on 7/1/26. This occurred under the care of staff with Ankeny Lil Tots Daycare and Preschool. Denial of Critical Care, Failure to Provide Proper Supervision is alleged.

Licensing Rules Relevant to the Complaint:

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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Messages were exchanged regarding this concern beginning on 7/6/26 with the directors. The directors stated that an internal response was started including that staff involved currently do not have access to the children. There is going to be additional training on center procedures for face to name counting and additions to the process specific to this age (1 year olds) with a wagon and check list. There is video monitoring from this incident as well. There were several staff involved and there will be retraining for staff regarding supervision, face to name etc.

An announced visit to the center took place by myself and other HHS workers. We interviewed the directors, owner, reviewed video and interview staff directly responsible for the child on the day this occurred. The child age 1, was left unattended just outside the exterior door to the center's outdoor play area. The consensus of the interviews indicates staff did not perform face to name procedures timely upon moving between out of door and the classroom. In addition, another staff did attempt to update the application when face to name was being completed and this resulted in the child appear to have been checked out of the center. The child having been left unattended was realized when a parent received notice and called the center.

Video surveillance was reviewed and did capture the child out doors unattended for 22 minutes. The day this occurred there was a high daytime temperature exceeding 90 degrees with a high heat index around 100 degrees.

I walked the path the child's class would take from the classroom to the outdoor play area. In this time period, I observed staff completing face to name procedures per policy.

There is significant evidence that a licensing violation occurred under Iowa Administrative Code 109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision to wit; staff did not maintain working knowledge of names/number of children assigned and did not maintain close supervision.

Special Notes and Action Required:

The center began an internal response that included written discipline and re-training. In Addition, changes of the face to name practice in this classroom was modified to include a written check list. Discussion took place regarding the directors determining at the beginning of the day and upon shift change a designated staff member that is responsible for attendance in the classroom.

No further actions at this time.

Consultant's Signature:

Maggie Gibson, SWIV

Date:

08-19-2026