IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Sharesa Woods	**County** Scott	
Care Address 2103 W Central Park AVE	**City** Davenport	**Zip Code** 52804
Mailing Address 2103 W Central Park AVE	**Mailing City** Davenport	**Mailing Zip Code** 52804
Phone 563-505-4995	**Email**	

Date of Complaint:	04/10/2024	**Date of Visit:**	04/11/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Provider has billed for up to 15 children which is over her allowed capacity for a category B provider.

IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Rule Basis and Findings of Complaint(s):

441 Iowa Administrative Code Chapter 110.6 No more children are in care than the number authorized on the registration certificate.
441 Iowa Administrative Code Chapter 110.14(1)a, e. Cat B. Not more than eight preschool children present at any one time including infants. When more than 8 children are present for more than 2 hours, a HHS-approved assistant at least 14 years old is present, unless extra children are present as a result of an emergency school closing.

On 4/11/24, this worker arrived unannounced at Sharesa's home. Sharesa was aware of the concern as she had been talking to the CCA Unit about her numbers. On this date, Sharesa had 5 children in care. Sharesa stated that she provides child care all three shifts and didn't realize that during transition times between shifts, she did overlap children and consequently have more than her allowed capacity. Sharesa also has one family enrolled that has 8 children. Sharesa does not usually receive their schedules timely and as a result, this often places her over capacity when all or some of the children arrive. Sharesa stated that on 4/8/24 she didn't realize there was no school and Sharesa had to turn children away and ask them to come later in the day when she had room for them. Sharesa expressed her understanding of the concern and stated that she understood her capacity now and this would not occur again. This worker suggested Sharesa contact and meet with her Child Care Resource and Referral consultant to look at all of her enrolled children and determine if there are days or times she will need to either change schedules or let families go. CCRR confirmed that Sharesa has reached out for assistance in this area. Sharesa is interested in growing her child care business and understands that she needs to follow capacity guidelines at all times.

Findings:
There is a preponderance of evidence to support the concern that Sharesa had more children in care than allowed by her certificate of registration. This is verified in Sharesa's direct billing for March 2024.

Resolution and Action Required:

A full compliance visit was also completed on this date. This information is detailed in Sharesa's compliance letter.

Consultant's Signature:	Kathy Huinker	**Date of Visit:**	04/11/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	04/16/2024