Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Little Lions Childcare **Enrollment:** 45 **License ID:** 51649

Street: 302 S H AVE **City:** Lovilia **IA** **Zip Code:** 50150 **County:** Monroe

Mailing Address: PO Box 182

Mailing City: Lovilia **IA** **Zip Code:** 50150

Director's Name: Jessica Manser **Center Phone Number:** 641-946-2000

On-Site Supervisors: Becca Major **E-Mail Address:** llionscc@gmail.com

Date of Complaint: 05-16-2024 **Date of Visit:** 05-16-2024

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Staff members in the infant room use a squirt bottle and has verbally admitted to squirting the children with a squirt bottle. Children have been squirted in the face and back. This has been reported in the past, but it seems to be continuing.

Licensing Rules Relevant to the Complaint:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits.

Inspection Findings:

The determination of this report was based on conversations with the reporter, the On Site Supervisor and the Director. It was determined staff have utilized a squirt bottle to spray mist into the air during play and when they are not able to physically intervene in a situation. An example given was when a staff was performing a diaper change the spray was used to gain a child's attention when they were climbing on another child. Verbal direction was given first, then if a child continued the behavior a mist was squirted in the child's direction. They agreed to immediately discontinue the use of this practice. Parents reported a child having wet spots on his clothing from being squirted. This worker spoke with one of the workers named in this report. She indicated yes they had used the spray bottle as a distraction. She gave another example of using this tactic while one child was biting another child and she was unable to physically intervene.

1. 109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits. Spraying children was intended to be a distraction or a tactic to gain the child's attention to stop a behavior. Other tactics utilizing positive guidance/ ways of setting limits are recommended. VIOLATION

Special Notes and Action Required:

The Director will be meeting with CCR&R to formulate other ways to give positive guidance to this age group. A technical referral was made to CCR&R on 5/17/24 by HHS.

Consultant's Signature:

Jill Seibert

Date:

05-20-2024