

**Child Care Complaint**

Name of Provider Cynthia Lammers	County Page	
Care Address 503 Edgar ST	City Shenandoah	Zip Code 51601
Mailing Address 503 Edgar ST	Mailing City Shenandoah	Mailing Zip Code 51601
Phone 712-215-1228	Email	

Date of Complaint:		Date of Visit:	
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Type of Visit

<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A
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Compliance Regulation

<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found
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Recommendation for Registration:

<input checked="" type="checkbox"/> No Changes to registration status recommended
<input type="checkbox"/> Revocation of Registration
<input type="checkbox"/> Cancellation of Child Care Assistance Provider Agreement

Category of Care:

<input type="checkbox"/> Category A
<input checked="" type="checkbox"/> Category B
<input type="checkbox"/> Category C (with no co-provider)
<input type="checkbox"/> Category C (with co-provider)
<input type="checkbox"/> Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of Complaint:

The Department received information that the provider was over numbers in her daycare home for the 0-2 age group. It was reported that the provider had 2-16 month old children; 1-12 month old child; 1-20 month old child and 1-2 month old child along with two other preschool aged children.

Rule Basis and Findings of Complaint(s):

110.14(1) Requirements for Category B

- a. not more than 6 preschool children at one time.
- b. Of these 6 children, not more than 4 children who are 24 months of age and younger present at any one time
- c. Of the 4 children 24 months and younger, no more than 3 may be 18 months of age or younger.

In discussing the child numbers in the daycare on that specific date, this worker was able to ascertain that the provider has too many children registered in her child care that are in the Birth to 24 month age range. In further discussion regarding the schedules of the children, the provider has been over numbers when these five children are in her home up to four days per week.

Resolution and Action Required:

The provider only had four children in attendance at the unannounced visit on this date. The provider plans on giving notice to one parent immediately so that she will no longer be over on her numbers.

Discussion was held in regards to the 0-2 age range in daycares. This is the only age range that there is no flexibility on the number of children that a provider can have in their home at any one time. In a category B home, there is allowance for two additional children that are preschool aged children for so many hours per month, but those children have to be at least 2 years of age.

Consultant's Signature:	Stacy Burris	Date of Visit:	12/13/2018
Supervisor Signature:	Anne Matthai	Date of Visit:	12/14/2018