Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Ronda Bissen

Provider Name: Ronda Bissen

Provider No.: 34905

Address: 1221 Baldwin ST, Harlan, IA, 51537

E-Mail:

County: Shelby

Phone Number: 4026513958

[ ] Pre-Inspection Date:

[ ] Approval Date:

[X] Annual Visit Date: 4/28/2026

Program Type:

[ ] Registered Child Development Home A (guidelines for ratios on all categories)

[X] Registered Child Development Home B

[ ] Registered Child Development Home C

[ ] Registered Child Development Home C1

[ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

[ ] Infant(0<24 mos)

[ ] Toddler

[ ] PreSchool

[ ] School Age

[X] All Ages

1. Basic Overview

Ronda Bissen has been providing childcare services since 1990. She reported that she started in the town of Panama and then moved to Harlan. The provider accepts all ages of children. She reported that she will work with families and help watch children at any time of the day. The provider does not have a full time schedule at this time. The provider reported that she has been doing some alternate hours for care for some families. When compliance staff arrived to the home, the provider was in the living room with the children. There were 8 children in care at the time. Compliance staff did not count eight children at first, but then found an infant moving around the floor in the dining room. The provider has two infants and the rest are toddler and older. The childcare is on the main floor of the home. The home is a craftsman style home with built in's in the middle of the living room and dining room, this creates a barrier to supervision for all children. Compliance staff would like to see a gate on the doorway to the kitchen. Compliance staff also thinks that with a little reorganization that the provider can get the rooms set up so that she has good sightlines while the children are playing.

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2. Identify Observed Strengths Of The Program

Compliance staff observed the interactions between the provider and the children. The provider has a calm and gentle demeanor with the children. She did not raise her voice at any time towards the children. She used redirection with the children when it was necessary. The children all flocked around the provider for time and attention.

The provider has three assistants who help her periodically. One of her assistants was there for part of the visit and also attended to the children's needs.

The childcare set up is mostly child-led play. There are toy options and the provider has some craft options for the older children in care. The provider has music on all day. The children will take time to sing or dance at times.

The provider has been taking the children outside a lot lately. This was evidenced by ride on toys in the driveway of the home and chalk markings on the sidewalk.

3. Identify The Aspects That Fall Below The Standard

110.7 (1) a : Gives careful supervision at all times.

**Where the provider was in the front room of the home when compliance staff arrived, she was unable to see all of the children in her care. The provider should add a gate or functional barrier between the front room and dining room so that the younger children stay within the front room of the home. Maybe play stations can be set up in the dining room space for older children that are visible to the provider from the front room.

110.8 : Conditions in the home shall be safe, sanitary, and free from hazards.

**Compliance staff addressed the clutter with the provider. While some areas of the home have improved by the reduction of clutter, there is still a lot of items that use identified childcare space in the home. Compliance staff is concerned about the kitchen space and the lack of available clean space for the provider to have a sanitized area to prepare meals and snacks for the children.

The provider will need to clean an area daily so that she will have a sanitary space to prepare food.

This is not the first instance of concern for the kitchen area of the home. In 2024 and 2025, compliance staff has been concerned with the clutter, old food and dirty dishes that are in the sink and across the counter tops.

110.8 (1) d : Safety barriers are at stairways and doors as needed.

**With the set up of the home and where the children can play, the provider needs to add a gate to the kitchen doorway. This was discussed with the provider.

All dogs and cats have annual examinations. Records of the exams are on file and must verify that routine immunizations are current and animal is free of endo and ecto parasites.
Form 470-5153, Pet Health Examination Veterinary Health Certificate, is on file.

**The provider was unable to locate the pet record for her cat. Please submit a photo of the pet form by June 28, 2026 to 712-435-0576.

110.8 (4) b : Procedures are in place for: Evacuation to safely leave the facility, Relocation to a common, safe location after evacuation, Shelter-in-place to take immediate shelter where the child is when it is unsafe to leave that location due to the emergent issue, Lock down to protect children and providers from an external situation, Communication and reunification with families, Continuity of operations, and Procedures to address the needs of individual children, including those with functional or access needs.

**The provider was unable to locate her emergency preparedness plan. She described the plan to compliance staff, but she was unable to find the written copy. Compliance staff emailed the provider a word document for her to fill out and return to compliance staff. Please complete your EPP by June 28, 2026 and send to compliance staff. Or send pictures of the form to

compliance staff.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

The targeted compliance measure of the Emergency Preparedness Plan was not met as the provider was unable to locate her plan.

HHS Child Development
Home Compliance Worker: Stacy Burris Date: 5/6/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Deb Martens 712-755-7381