

CHILD CARE CENTER COMPLAINT

Name of Center: Danville Early Learning Center	Enrollment: 129	License ID: 38069
Street: 419 S Main ST	City: Danville	IA Zip Code: 52623 County: Des Moines
Mailing Address: 419 S Main ST		
Mailing City: Danville	IA Zip Code: 52623	
Director's Name: Becky Blomme	Center Phone Number: 319-392-4627	
On-Site Supervisors: Luann Walker	E-Mail Address: becky.blomme@danvillecsd.org	

Date of Complaint: 01-08-2020**Date of Visit:** 01-08-2020
☐ Scheduled

 ☐ Unannounced

 ☒ NA

☒ Non-Compliance with Regulations Found

 ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ **NO CHANGES to licensing status recommended**☐ **PROVISIONAL license from** _____ **to** _____☐ **SUSPENSION of License**☐ **REVOCATION of License****Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A staff person in the infant room, Leanne, is rough with the children. She will hold them down if they don't want to go to sleep, she will hold their chair in at the lunch table if they try to get up, she also pulls the children up by their arms. Leanne doesn't give a female infant attention because she doesn't like her parents. She puts her in her crib and lets her scream. The Lead Teacher, Robin, is in the room and allows these things to happen. Also there is no director or assistant director at the center after 3:30. The staff are either in high school or under 21. There is concern they don't have the maturity if something happened to a child. Also there is a confidentiality issue, staff talk about parents, children and other staff.

Licensing Rules Relevant to the Complaint:

109.6(2) Director or on-site supervisor on-site during the hours of operation or a minimum of six hours of center's hours of operation.

Information on on-site supervisor's qualifications is submitted to the consultant prior to employment and is sufficient to make a determination.

On-site supervisor meets qualifications or is "qualifiable" with a plan established to meet qualifications.

109.7(1) All staff(within first 3 months of employment)Two hours of approved training FOR the mandatory reporting of child abuse.At least one hour of training regarding universal precautions and infectious disease control.Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross,American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department.A valid certificate indicating the date of training and expiration date shall be maintained.Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

109.10(3) The center shall have written procedures for dispensing, storage, and authorization, and recording of all prescription and non-prescription medications.

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109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

109.11(1) 35 square feet of usable floor space per child. Rooms with cribs have 40 square feet of space per child.

Inspection Findings:

The determination of this report was formulated based on employee interviews conducted by DHS and Danville School District as well as a review of training records/administrative files. All employees were interviewed.

1. 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. Only the reporter indicated questionable supervision practices. All staff but one denied allegations regarding observing a staff member being rough with any child or infant in the center (including holding children down, pushing them too close to the table during meals, yelling, letting them cry in their cribs because they don't like them).

NO VIOLATION

2. 109.7(1) All staff (within first 3 months of employment)

Two hours of approved training FOR the mandatory reporting of child abuse.

At least one hour of training regarding universal precautions and infectious disease control.

Certification in American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.

Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained.

Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

109.7(2) Center directors and all staff have the required contact hours of training. During the course of interviews with staff it was clear all staff members were not adequately trained. All staff did not have required hours of training. DHS has discussed this issue with the center in past visits. CCR&R can provide assistance if necessary to schedule and find acceptable training. Training hours should be monitored by administration. No staff members reported staff were releasing confidential information on children in the center. The director has addressed confidentiality in meetings in the past and reports staff understand confidentiality expectations. No parents have complained about confidentiality issues.

All staff did not meet training requirements. Staff have access to free training. Training requirements should be monitored by administration.

VIOLATION (now in the process of correction)

109.6(6)d Center repeats national criminal history checks at a minimum of every four years or when aware of additional history that occurs.

VIOLATION Now corrected.

The plan moving forward is: All staff will have fingerprints completed prior to beginning work. Staff may go to the Des Moines County Sheriff's office or work with CCR&R to get prints.

3. 109.6(2) Director or on-site supervisor on-site during the hours of operation or a minimum of eight hours of center's hours of operation. Information on on-site supervisor's qualifications is submitted to the consultant prior to employment and is sufficient to make a determination. On-site supervisor meets qualifications or is "qualifiable" with a plan established to meet qualifications.

109.6(3) Another responsible adult is clearly designated as the interim on-site supervisor if the on-site supervisor is temporarily absent from the center.

Staff and administration were interviewed regarding who was present and in charge of the center after 3:30. Many staff members did not know who was in charge of the center after 3:30 as typically both the OSS and Director were gone for the day.

Staff members were not aware who was clearly designated as the on site supervisor in the afternoons.

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Generally Sydney J. is typically in charge of the program in the afternoons after the Director and OSS have left for the day. If she is not present, the person who is closing the center's enrichment room will be the appointed person in charge. I specifically discussed this with the Director and OSS. VIOLATION This has now been corrected as an afternoon on site supervisor has been appointed and all staff are now aware of this. Now Corrected

4. 109.10(3) The center shall have written procedures for dispensing, storage, and authorization, and recording of all prescription and non-prescription medications. Medication procedures were not always followed as reported by several staff. Rooms were not all storing medication inaccessible to children. Staff were unsure where medication should be kept and at times reported children in the room were on emergency medication but all staff in the room were not made aware. Some rooms reported medication to the office, some did not. Moving forward: When a new medication comes into the building it will be checked in by LuAnn W. (On Site Supervisor) so that medication procedures for dispensing, storage, authorization and recording of medications are followed by every staff in every room. The Director will cover this topic in a staff meeting in March 2020.

5. 109.11(1) 35 square feet of usable floor space per child. Rooms with cribs have 40 square feet of space per child. VIOLATION
Now corrected. A child over 18 months old was moved from the infant room to the room next door. The infant room is now following capacity.

Special Notes and Action Required:

DHS made a technical referral to CCR&R in January 2020. Consultant Jodi Norton contacted the center and provided consultation regarding the Emergency Preparedness Plan (and provided a template), curriculum (and provided samples) and training (including scheduling staff an extra hour so that training could be completed during that time) . The center will continue to work with Iowa Department of Public Health Child Care Nurse Consultant regarding health and safety issues. They will continue to access Child Care Resource and Referral for any other child care needs/consultation.

Consultant's Signature:

Jill Seibert

Date:

02-12-2020