

CHILD CARE CENTER COMPLAINT

Name of Center: Grundy Family YMCA	Enrollment: 20	License ID: 22292
Street: 1001 8th St	City: Grundy Center	IA Zip Code: 50638
County: Grundy		
Mailing Address: 102 E G AVE		
Mailing City: Grundy Center	IA Zip Code: 50638	
Director's Name: Madyson Walter	Center Phone Number: 319-825-6210	
On-Site Supervisors: Maya Fairbanks	E-Mail Address: mwalter@blackhawkymca.org	

Date of Complaint: 11-15-2024**Date of Visit:** 11-19-2024
☐ Scheduled
☒ Unannounced
☐ NA

☒ Non-Compliance with Regulations Found
☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A complaint was received that staff of the Grundy Center Family YMCA program allow children to enter the building from the playground on their own to use the restroom.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.8(2)f Two adults are present more than 8 children are on the premises.

Two adults are present when more than 8 children are being transported in one vehicle.

One staff for school transportation; only in center-owned vehicle with parent authorization.

One additional staff when the center contracts for transportation for seven or more children for non-school related purposes.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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An unannounced visit was made to the Grundy Family YMCA program on 11-19-24. The program begins by having staff walk to the elementary school which shares playground space with the daycare and then spending time on the playground. I did observe the program and noted that none of the children were sent into the building on their own. After the program entered the building I did speak with the lead teacher that was present, Maya Fairbanks. It was noted that Maya was the only staff member present with 12 children. The program operates from 3:20 PM when the school dismisses to 5:30 PM. Maya was the only teacher present until 3:40 PM when another employee arrived. Maya stated that her co-worker was a high school student who had to stay to speak with a teacher or someone at the school that day which was the reason for being late. Maya did contact Madyson who also arrived at around 3:40 PM.

It is noted that a prior call had been received on 10-23-24 with the same concern and a call had been made to Madyson to review that concern. Madyson did confirm that staff had been allowing older school age children to enter the building on their own as it was believed that children 8 year of age and older could be allowed to do so. It was clarified that this was incorrect and Licensing Standards do require that children are supervised at all times.

In speaking with staff during the current visit it was confirmed that there have been times in the past when children were sent inside on their own, and there may have been one occasion in the past two weeks when children were allowed to enter the building on their own. It was again reiterated that the center does need to ensure that staff accompany the children to the restrooms, and that there are 2 staff present when there are 9 or more children present.

Based on the information obtained this complaint is SUBSTANTIATED for violation of Licensing Standard 109.8(2)f Two adults are present more than 8 children are on the premises. On the day of the visit there was 1 employee present with 12 children for a period of time from 3:20 PM to 3:40 PM. It was reported that another staff that is a high school student had been scheduled to be present but had to meet with a teacher or other individual at the high school and so was delayed.

Based on the information obtained this complaint is SUBSTANTIATED for violation of Licensing Standard 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. It is noted that there had been situations in the past when children were allowed to enter the building on their own under the belief that this was permissible for children 8 years of age and older. In speaking with staff it was reported that there may have been one occasion in the past two weeks where children were allowed to enter the building unsupervised after the requirement was clarified that children must be supervised at all times and not allowed to be in areas without a teacher present.

Special Notes and Action Required:

This complaint is SUBSTANTIATED for the identified licensing standards. The following actions are required and/or recommended. A full license will remain in effect at this time.

REQUIRED:

1. The center shall ensure that children are supervised at all times including when sending children to restrooms or other areas whether from the outdoor playground, center classroom, or other areas where programming is provided.
2. The center shall provide documentation of planned child attendance and staffing schedules for a period of time encompassing from 11- 25-24 to 12-31-24.

Consultant's Signature:

Ray Salsbury

Date:

11-26-2024