

**Child Care Complaint**

Name of Provider Tami Franck	County Linn	
Care Address 5321 Bowe CT SW	City Cedar Rapids	Zip Code 52404
Mailing Address 5321 Bowe CT SW	Mailing City Cedar Rapids	Mailing Zip Code 52404
Phone 319-364-7280	Email	

Date of Complaint:	11/21/2016	Date of Visit:	12/15/2016
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input type="checkbox"/>	Category A
<input type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input checked="" type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:
Reported provider has 13-16 children daily by herself. It was reported that her husband is in and out of the home to assist her that he is either working during the day are laid off so he is often gone. The reporter stated that is either hit or miss for the most part if he is there are not.

Rule Basis and Findings of Complaint(s):

441—110.4(237A) Number of children. The number of children shall conform to the following standards:110.4(1) Limit. Except as provided in subrule 110.4(3), no greater number of children shall be received for care at any one time than the number authorized on the registration certificate.

110.10(1) Limits on number of children in care.

- a. No more than 12 children not attending kindergarten or a higher grade level shall be present at any one time.
- b. Of these 12 children, not more than 4 children who are 24 months of age or younger shall be present at any one time. Whenever 4 children who are under the age of 18 months are in care, both providers shall be present.
- c. In addition to the 12 children not in school, no more than 2 children who attend school may be present for a period of less than two hours at any one time.
- d. In addition to these 14 children, no more than 2 children who are receiving care on a part-time basis may be present.
- e. No more than 16 children shall be present at any one time when an emergency school closing is in effect. If more than 8 children are present at any one time due to an emergency school closing exception, the provider shall be assisted by a department-approved assistant who is at least 18 years of age.
- f. If more than eight children are present, both providers shall be present. Each provider shall meet the provider qualifications for child development home category C.

Since 11/18/16 to 2/21/17, there have been 3 unannounced visits to this home. At no time did they have more than the allowed children for a level C provider. They did have more children under twenty-four months than allowed but it was determined since one was turning 2 within the 45 day time period they would not have to eliminate one of the children in their care. They agreed to watch the ages of the children so they would not go over there allowed number of children under either eighteen months or twenty-four months of age.

Resolution and Action Required:

No action required regarding this complaint. This worker had been in the home for an unannounced compliance visit three days before this complaint came in on 11/18/16. Please see the report for details on that compliance visit. Although they do have a variety of things to get done for compliance, the number of children in their care at any period of time, was not a concern. they are a C2 provider and either Mike the co-provider is there or their daughter who is a substitute provider is present.

Consultant's Signature:	Lisa Wesbrook	Date of Visit:	02/27/2017
Supervisor Signature:	Kimberly Hahn	Date of Visit:	02/27/2017