IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Brenda Eckrich	**County** Pottawattamie	
Care Address 207 4th ST	**City** Neola	**Zip Code** 51559
Mailing Address PO BOX 404	**Mailing City** Neola	**Mailing Zip Code** 51559
Phone 712-485-2111	**Email**	

Date of Complaint:		**Date of Visit:**	

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

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Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
Did this complaint result in a death to a child?	☐ Yes	☒ No

Summary of Complaint:

DHHS compliance staff received a concern that the provider is taking more than the allowed number of 16 children in her childcare on a regular basis.

No collateral information was available for this concern.

DHHS compliance staff made an unannounced visit to the childcare home. Both providers were present and with the children in care. A count of children was completed by compliance staff and found 15 children in the home. This childcare home is a registered C2 home. They can have up to 16 children at one time.

Discussion with the providers regarding the visit on this date. The providers stated that with school being out, that they have run over numbers on occasion. In discussion with the providers, they have 2 children between the ages of 0 and 2 (1 ft, 1 pt); 6-8 children between the ages of 2 years old and the day before kindergarten starts, and 6-8 school aged children.

We discussed schedules for families and it was reported that schedules are all over the place. It was reported that very few of the children in her care are full time with revolving schedules. When the provider has been over numbers, it is due to additional school aged children in the home who are siblings of children in her childcare. The provider reported that two children will no longer be coming, the family ended service this week. At this time, she would not be going over on her numbers in the near future.

Discussion with the provider regarding going over the number of 16 children. It is offered that the provider could request an exception to policy to add two additional school age spots in her childcare numbers for the duration of the summer. The provider reported they would be down to eight or less children once school starts again, unless it is a Wednesday when preschool is out. We discussed how she could apply for this exception.

Rule Basis and Findings of Complaint(s):

110.15(1) Specific requirements for Category C home
a. when both providers are present, not more than 14 preschool aged children present at any one time.
c. when both providers are present, not more than 2 additional school-age children are present.

Based upon the information provided to compliance staff as part of the visit to the childcare development home, these providers admitted that they have not been in compliance on some days. It was reported that they have cared for up to 18 children at one time.

Resolution and Action Required:

Compliance staff discussed that the providers should require more communication from parents so they know and can plan for the daily number of allowable children for their childcare.

If the providers find that they could be over numbers often during times that school is not in session, the providers can apply for an exception to policy to the allowable number of children allowed in their childcare home.

Consultant's Signature:	Stacy Burris	**Date of Visit:**	06/21/2024

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Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	06/21/2024