



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jean Benn		County Cass	
Care Address 1601 Teresa DR		City Atlantic	Zip Code 50022
Mailing Address 1601 Teresa DR		Mailing City Atlantic	Mailing Zip Code 50022
Phone 712-249-6550		Email	

Date of Complaint:	08/12/2026	Date of Visit:	08/13/2026
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation			
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found		

Recommendation for Registration:			
☒ No Changes to registration status recommended			
☐ Revocation of Registration			
☐ Cancellation of Child Care Assistance Provider Agreement			

Category of Care:			
☐ Category A			
☒ Category B			
☐ Category C (with no co-provider)			
☐ Category C (with co-provider)			
☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Compliance staff received a concern that the provider had an infant sleeping in a bouncy seat. The infant was wrapped in a blanket and the reporter stated they had not noticed the infant in the home for over 10 minutes before the provider had mentioned having an infant in her care.

Compliance staff completed an unannounced visit to the childcare home. When compliance staff observed the play area, an infant was laying in a pack n play in an adjoining room. Compliance staff could see a bouncy seat with a blanket on the bouncy seat.

Discussion with the provider regarding safe sleep practices. The provider reported that she had fed the infant and placed her in the bouncy seat as the child has acid reflux. She was then involved in cooking and providing lunch to the other children at the childcare. The provider reported that she did not notice that the infant was sleeping in the seat. She reported that once she saw the infant sleeping, she removed the infant from the seat and the infant woke up.

Supervision of all children is necessary in the childcare development home. Practice and experience should lead the provider to actively maintain supervision at all times. Active supervision means that the provider is aware of all children in their care and able to immediately respond to the children. In this instance, even if the provider temporarily had their attention on other children for meal time, the provider should have repositioned herself to maintain supervision of all of the children. The provider should have been able to identify that the infant had fallen asleep and immediately moved the child. The provider did not meet supervision standards at that time.

The provider's use of a blanket to wrap the child does not meet regulation standards for safe sleep. The use of a blanket that could become loose and cover an infants face is a suffocation hazard. Infants can be placed in a sleep sack that does not restrict movement in any way.

A safety plan was written with the provider that she will not swaddle an infant in a blanket at any time. That she will not allow the infant to sleep in a bouncy seat or other item that is not designated for sleep. The provider will work with CCR&R on the topics of safe sleep and supervision.

Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:

a. Gives careful supervision at all times.

**The provider was not in compliance with providing careful supervision. The provider will need to make necessary adjustments to ensure that she is aware of all children in her care at all times.

1108.(5) Safe Sleep

a. Infants are placed on back to sleep

b. No child is allowed to sleep in items not designated for sleeping including a bouncy seat.

**The provider was not in compliance with safe sleep regulations and standards.

Resolution and Action Required:

There is no change at this time.

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Addendums:

- Addendum1: CCR&R representatives visited with Jean Benn. They addressed safe sleep best practices and the provider's policy for safe sleep. They discussed with the provider that even when another person is in the home, she remains responsible to ensure infants are awake and alert if they are in objects like bouncy seats and swings.

The provider will follow safe sleep guidelines as determined by HHS. The provider will speak with families who do not agree with HHS policy. The provider's actions are most important when working with infant children.

On a later date, compliance staff completed an unannounced visit to the childcare home. The provider did have an infant in her care on that date. The infant was awake and with the provider during the visit. The provider showed compliance staff where the infant sleeps. The bouncy seat remains in the living room area and is in sight of the provider at all times.

This Addendum is approved by supervisor on 10/27/2026 9:58:39 AM

Consultant's Signature:	Stacy Burris	Date of Visit:	08/13/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	10/27/2026