Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Metro Kids - Brubaker **Enrollment:** 40 **License ID:** 36559

Street: 2900 E 42nd St **City:** Des Moines **IA** **Zip Code:** 50317 **County:** Polk

Mailing Address: 2100 Fleur Dr

Mailing City: Des Moines **IA** **Zip Code:** 50321

Director's Name: Kelsi Stanley **Center Phone Number:** 515-242-7951

On-Site Supervisors: Amy Carothers **E-Mail Address:** Kelsi.Stanley@dmschools.org

Date of Complaint: 01-25-2024 **Date of Visit:** 01-29-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

There are concerns that a staff member grabbed the hood of a child and pulled the child up off of his seat. This led to the child having an injury to his neck that resembled a rug burn.

Licensing Rules Relevant to the Complaint:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

1/25/24 Received email from Kelsi Stanley, director of this program. Kelsi stated an incident had occurred at this center on 1/24/24. The center completed an accident and injury report and had informed the parent of the situation via phone. The center sent a copy of the reports to this worker.
This worker corresponded to Kelsi Stanley. This worker has been placed on leave, pending the investigation.

1/26/24 This worker sent an email to HHS Parks, who is also doing an assessment regarding the concerns reported. HHS Parks and this worker corresponded about the assessment. HHS Parks discussed the concerns and discussed times for doing a joint visit. HHS Parks will update this worker as he proceeds with his assessment.

2/29/24 This worker sent an email to HHS Parks. This worker received an email from HHS Parks.

2/21/24 HHS Parks left a voicemail message. This worker and HHS Parks communicated via email.

2/21/24 This worker sent an email to Kelsi Stanley. This worker received an email from Kelsi Stanley.

2/22/24 This worker and HHS Park discussed case.

Special Notes and Action Required:

109.12(2)a
Center does not use corporal punishment including spanking, shaking, or slapping.
VIOLATION

The staff involved as well as other Metro Kids staff provided information that this child was grabbed by his hoodie and made to stand up. The child did sustain a mark on his neck as a result. The staff was put on leave but resigned from his employment with Metro Kids a few days after being put on leave. The staff was aware on the no hands on policy Metro Kids has in place.
Metro Kids has an appropriate positive discipline procedure in place. Management responded appropriately to the event and notified HHS timely.
There are no additional recommendations being made at this time.

Consultant's Signature:

Melinda Larson, Child Care Licensing Consultant

Date:

03-06-2024