Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Principal Child Development Center

Provider No.: 28289

Address: 801 Park St, Des Moines, IA, 50309

County: Polk

Director's Name: Ashley Jenkins

On-Site Supervisor: Rachael Mielke

Phone Number: 5152355555

E-Mail: pcdc@brighthorizons.com

HHS Visit Date: 08/14/2026

Licensing Period: 09/01/2026 to 09/01/2028

Fire Inspection:

Date Inspected: 02/17/2026

Comments: Fire inspections are due at least every three years. Completed by LT Eric Jacobson, Fire Inspector, Des Moines Fire Dept

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [X] Accrediation — Comments: NAEYC--National Association for the Education of Young Children.

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	7:00 AM to 5:30 PM		
Tuesday	7:00 AM to 5:30 PM		
Wednesday	7:00 AM to 5:30 PM		
Thursday	7:00 AM to 5:30 PM		
Friday	7:00 AM to 5:30 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	64	36	80	0	180
Summer					0

1. Basic Overview

An unannounced full licensing visit was conducted 8/14/26. The director was present for this visit.
Principal Child Development Center has been in operation at this sight since August of 2008.

This center is designed for Principal Financial Group Employees and their children, ages six weeks to about six years old. The Center is the sole occupant of this two-story building.

The center is operated by Bright Horizons. Ashley Jenkins the director of the center. Ashley came to this center in March of 2018 from another Bright Horizons center in the metro area. Ashley has been a director with the Bright Horizons corporation since 2014 and meets director qualifications. Rachael Mielke is the assistant director. Rachael has a Bachelor's degree in Early
Childhood education and has worked for Bright Horizons since 2016. Rachael meets the qualifications to be this position.

Principal Child Dev Center by Bright Horizon uses the World at your finger tips curriculum and provides an application for teachers and parents to communicate. Classrooms offer a variety of toys and play centers. The children were eating lunch family style during the visit and were content and interested. Principal maintains this building and has camera surveillance of the entry and vestibule of the center.

Nutrition: There is an on-site kitchen with dedicated staff that prepare meals in the kitchen which are then served by staff family-style in the classrooms. Menus follow CACFP Healthy guidelines for eating. There is a variety of fresh fruit and "from scratch" style meals in the menu that rotates. The center offers breakfast, Lunch and afternoon snack.

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Playground: Most ground-level classrooms have ready access to the center's outside playground that is enclosed by fencing and offers medium and small play equipment along with a play around with water, that is used in summer for "water days".

2. Identify Observed Strengths of the program

The center has maintained their NAEYC accreditation.

Bright Horizons offers teachers the opportunity to further their education with a financial stipend for classes.

The staff work well together as a team and there is a strong support system in place for staff. The teachers are proud of their classrooms and keep them clean/organized.

The director and assistant director work very well together.

There is a strong partnership between the Principal company and the center.

The center has a secure entrance and the building is monitored by Principal security as well.

The center is able to share staff from other Bright Horizons centers.

3. Identify the aspects that fall below the standard

109.9(1)c: All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.

109.12(4)b: Each infant and toddler shall be diapered in a sanitary manner as frequently as needed at a central diapering area. Diapering, sanitation, and hand-washing procedures shall be posted and implemented in every diapering area. There shall be at least one changing table for every 15 infants.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

109.9(1)c: All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.
--one staff file reviewed had an expired CPR/First Aide training certificate
--The director indicated that an update training was set to update the staff's certification

109.12(4)b: Each infant and toddler shall be diapered in a sanitary manner as frequently as needed at a central diapering area. Diapering, sanitation, and hand-washing procedures shall be posted and implemented in every diapering area. There shall be at least one changing table for every 15 infants.
--There were 3 classrooms with what appeared to be "left over" diaper cream still visible on the changing mats.
--The director noted the concern and re-sanitized the areas of concern.

5. Special Notes/Recommendations

A full two year license is recommended.

Radon testing was completed 9/2025, with all results below the 4.0 safety level.

The center provided documents that indicated an annual HVAC inspection took place on 8/1/26.

Discussion took place with licensing observation of a staff outside having been directly observed to appear to pick up a child by one arm. The director stated that this is not the center's intended practice and that retraining and coaching would take place to ensure children are pick up in a safe manner.

CHILD CARE CENTER ANNUAL EVALUATION

Date: 09/01/2026

HHS Licensing Consultant: Maggie Gibson, SWIV

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.