Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center:	KCE Champions LLC @ Truman Early Learning Center			**Enrollment:**	90	**License ID:**	51885
Street:	441 W Post RD NW	**City:**	Cedar Rapids	**IA**	**Zip Code:** 52405	**County:**	Linn
Mailing Address:	PO Box 171						
Mailing City:	Palo			**IA**	**Zip Code:** 52324		
Director's Name:	Bethany "Bree" Hogue				**Center Phone Number:**	319-432-3608	
On-Site Supervisors:	Ashley Ward				**E-Mail Address:**	mona.williams@discoverchampions.com knorrick@discoverchampions.com	

Date of Complaint: 09-20-2023 **Date of Visit:** 09-22-2023

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from to

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 9/20/2023, a 3yo child presented with a spiral fracture to his left femur after having been at Champions.

Licensing Rules Relevant to the Complaint:

109.10(9) First aid kit: The center shall ensure that a clearly labeled first aid kit that is sufficient to address minor injury or trauma is available and accessible to staff at all times when children are:In the center.In the outdoor play area.On field trips.

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

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On 9/22/2023 and 10/5/2023, licensing along with additional persons conducted visits to KCE Champions LLC @ Truman Early Learning Center. The following has been determined based upon a face-to-face interview with multi-site director Bree Hogue, face-to-face interviews with multi-site director Mona Williams, a face-to-face interview with OSS Makayla C, a face-to-face interview with staff Temaria B, a review of video footage, a review of administrative items and observations while on-site:

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping. RULE NOT VIOLATED.
- Video footage and verbal statements gathered support the 3yo child landed on a ball causing him to fall down while playing in the school gymnasium.

109.10(9) First aid kit: The center shall ensure that a clearly labeled first aid kit that is sufficient to address minor injury or trauma is available and accessible to staff at all times when children are: In the center. In the outdoor play area. On field trips. RULE VIOLATED.
109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A written report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours. RULE VIOLATED.
- The 3yo child is non-verbal.
- Video footage reviewed and verbal statements gathered indicated the 3yo child was not provided sufficient first-aid after the incident. After the 3yo child fell, staff attempted to have the 3yo child stand several times. Staff also rolled the 3yo child over on the gymnasium floor to check for injuries. Video footage reviewed and verbal statement gathered indicated that after the incident and seeing no visible injury, staff left the 3yo child in the area of the fall for about 4 minutes allowing other children to play around and kick balls over the 3yo child. Video footage reviewed and verbal statement gathered indicated staff needed to carry the 3yo child from the school gymnasium to the school cafeteria for snack and then back again. Staff described the 3yo child as being "inconsolable" and crying.
- Verbal statements gathered provided evidence that the 3yo child's parents were not immediately contacted. Information gathered indicated the written incident report was completed by a staff who was told to complete it, had not see the incident or been attending to the 3yo child, and that inaccurate written information was noted on the incident report.
- On the day of the incident, multi-site director Bree Hogue and former site specific OSS Makayla C were not present. Mona Williams who is a multi-site director of other Champions locations was filling-in as director. Ms. Williams acknowledged she was not familiar with the children as she was just filling in.
- Staff files reviewed (MW, JV, TB, LS) indicated MW was the only person present, on the day of the incident, with current first-aid and CPR training.
- Also noted during staff file review: Staff file reviewed (JV) lacked documentation of a completed federal record check and physical exam with TB screening/testing. Staff file reviewed (TB) lacked documentation of current UP and MCART training. Staff file reviewed (LS) lacked documentation of current MCART and a physical exam with TB screening/testing.

Special Notes and Action Required:

Within 90 days of receipt of this report, please send documentation as to how these items were corrected.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHHS Licensing Consultant to inquire

Consultant's Signature:

Amy Lyons

Date:

10-20-2023