Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Happy Time Child Care **Enrollment:** 111 **License ID:** 51991

Street: 401 Grandview AVE **City:** Muscatine **IA** **Zip Code:** 52761 **County:** Muscatine

Mailing Address: 401 Grandview AVE

Mailing City: Muscatine **IA** **Zip Code:** 52761

Director's Name: Holly Brockert **Center Phone Number:** 563-263-0957

On-Site Supervisors: Sam Sivill **E-Mail Address:** htpskids@gmail.com

Date of Complaint: 04-03-2023 **Date of Visit:** 03-21-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

-A staff member was pinning a child onto her cot at naptime.
-A staff member yells at the children.
-A staff member grabbed a child by the arm and put her in the corner.
-Infant safe sleep practices are not being followed.

Licensing Rules Relevant to the Complaint:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

109.12(5)e The provider shall follow safe sleep practices recommended by AAP for infants under one year of age:Infants shall always be placed on their back for sleep.Infants shall be placed on a firm mattress with a tight fitted sheet that meets Consumer Product Safety Commission federal standards.Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface. No child will be allowed to sleep in any items not designed for sleeping but not limited to, an infant seat, car seat, swing, bouncy seat.No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant.No co-sleeping shall be allowed.Sleeping infants shall be actively observed by sight and sound.If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required.

Inspection Findings:

109.12(2)b. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. VIOLATED.

This worker reviewed several days of videos, talked with the director, on-site supervisor and several staff.
-A staff member was observed on several occasions leaning over children on their cots. There was a space between the children and the staff; however this is not appropriate.
-This worker did not hear anyone yelling. Staff also shared that they did not have concerns with coworkers yelling.
-A staff member was terminated per the director because she did grab her own child by the arm and put her in the corner.

109.12(5)e. The provider shall follow safe sleep practices recommended by AAP for infants under one year of age: Infants shall always be placed on their back for sleep. Infants shall be placed on a firm mattress with a tight fitted sheet that meets Consumer Product Safety Commission federal standards. Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface. No child will be allowed to sleep in any items not designed for sleeping but not limited to, an infant seat, car seat, swing, bouncy seat. VIOLATED.
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blankets, or loose bedding shall be allowed in the sleeping area with the infant.
-Blankets were draped over the crib. They could fall into the crib and create an unsafe sleeping environment. An infant was observed sleeping in a swing. This worker informed the director that this was being allowed. Staff were redirected.
-On 4/19/23 there was another incident where an infant was sleeping in a bouncy seat.

Special Notes and Action Required:

On 4/20/23 this worker received a phone call from the director. All bouncy seats/swings were removed from the center due to staff's inability to follow safe sleep protocols.

The director will:
-Have a staff meeting to review discipline policy and safe sleep policy.
-Offer training to staff who feel they need it around discipline.
-Post the safe sleep material this worker ordered for the center on 4/24/23 in the infant room.
-Share safe sleep material with all infant room staff:
https://www.nichd.nih.gov/publications/list/collection?cat=all&g=7%209%2010&col=24&page=2
-Ensure that infant staff complete safe sleep training through their Nurse Consultant or the Theo Wolf Foundation.
-Review video footage to ensure safe sleep practices are being followed.
-Write up staff that do not follow safe sleep practices.

Consultant's Signature:

Heidi Brown

Date:

04-20-2023