

CHILD CARE CENTER COMPLAINT

Name of Center: Waukee KinderCare	Enrollment: 110	License ID: 51530
Street: 1155 SE Kettlestone BLVD	City: Waukee	IA Zip Code: 50263
County: Dallas		
Mailing Address: 1155 SE Kettlestone BLVD		
Mailing City: Waukee	IA Zip Code: 50263	
Director's Name: Brittany Day	Center Phone Number: 515-422-3945	
On-Site Supervisors:	E-Mail Address: Brittany.Day@Kindercare.com	

Date of Complaint: 07-16-2024**Date of Visit:** 08-07-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Concerns reported that on 6/6/2024 and 7/16/2024 daycare staff Waukee provided food with oats which to a one year old. The one year old is very allergic to oats and can have severe reactions.

Licensing Rules Relevant to the Complaint:

109.9(2)c All files contain information regarding the specific health and medical needs of a child including information regarding any prescribed treatment. For school-age programs in the child's school, all files include a statement signed by the parent that the immunization information is available in the school file.

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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7/17/24 This worker and HHS Jackson discussed concerns reported.

This worker had a previous visit at the daycare on 6/14/24, for the first incident, in which the child had been fed oatmeal by daycare staff. This occurred on 6/6/24. The mother had noticed the child had been fed oatmeal on the center's app. She went to the daycare and took the child for the day. The daycare didn't complete an incident report on that date. Daycare was made aware of the child's medical condition, gastrointestinal, in January 2024. The parents provided medical documentation at that time. Brittany showed this worker a paper holder on her desk. Brittany said she found the child's medical forms in that holder after the incident had occurred. The child's file didn't have the medical information in it. The child's allergy information wasn't posted in the child's classroom nor in the kitchen. There were other children's allergy information found in there also that wasn't filed either. Since that time, all the allergy information for all children has been updated. All children's allergy information is posted in classrooms and in the kitchen.

8/7/24 Visit to the daycare with HHS Jackson. We met with Brittany Day. Brittany stated the child was fed Cheerios on 8/7/24 by the same staff that fed the child oatmeal. Since that incident in June, oats have been removed from the menu for this child's classroom. Food carts are brought into classrooms. A teacher from another classroom took a bowl of Kix cereal, leaving a bowl of Cheerios. The staff from this child's classroom fed the children Cheerios. The mother of this child contacted the daycare asking if her child had been fed Cheerios, based on pictures she had seen on the center's app. Brittany said she is removing Cheerios from the menu to prevent this type of accident from occurring. The staff M.M. was reprimanded and will be terminated if anything like this occurs again.

This worker and HHS Jackson spoke with staff M.M. She is aware of the child's allergy to oats. She is aware of foods the child is allergic to. She did not think the cereal of "circle"s was something the child was allergies to or the classroom wouldn't have come to their classroom.

Special Notes and Action Required:

109.9(2)c

All files contain information regarding the specific health and medical needs of a child including information regarding any prescribed treatment.

VIOLATION

The center failed to have the child's medical information in the child's file and in pertinent areas at the center.

109.10(10)

Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:

Minor injuries.

Minor changes in health status.

Minor behavioral concerns.

Incidents resulting in injury to a child.

Shall be verbally notified immediately when there is:

A serious injury to a child.

An incident resulting in significant change in health status.

An incident includes child being involved in inappropriate, sexually acting out behavior.

A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.

VIOLATION

The center didn't document the first incident in the required time frame.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

08-19-2024