Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Creative Minds Daycare **Enrollment:** 40 **License ID:** 52259

Street: 1030 S 2nd ST **City:** Cherokee **IA** **Zip Code:** 51012 **County:** Cherokee

Mailing Address: 1030 S 2nd ST

Mailing City: Cherokee **IA** **Zip Code:** 51012

Director's Name: Tina Olson **Center Phone Number:** 712-321-3434

On-Site Supervisors: **E-Mail Address:** creativemindsdaycarecherokee@gmail.com

Date of Complaint: 05-07-2024 **Date of Visit:** 05-08-2024

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[ ] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that on 5/6/2024 a child got out of the daycare building unnoticed and was unsupervised for several minutes while in the care of Creative Minds Childcare.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

Licensing along with additional HHS persons completed a visit to Creative Minds Childcare on 05-08-24. The following is based upon observations while on-site, a face-to-face interview with director Tina Olson, staff and a review of cameras.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. RULE VIOLATED

-Director Tina Olson phoned consultant on 05-07-24 regarding the above concern. At the time of the visit the director stated that due to being warm in the building that she had allowed staff to open the emergency doors to the rooms during nap time due to the air conditioner had not been turned on and it was starting to get get warm outside. The doors were only to be opened about an 1-2" to let some air flow into the rooms until the air conditioner was turned on. The building used to be a bank so the windows do not open.
-On the day of the incident a child did get out of the building thru one of the doors and staff was unaware. The door was propped open wider than what should have been to where a child could get thru. A child had gotten out to where a parent happened to be coming to the center to pick up their own child and saw the child outside the building without supervision.
-Director stated that the doors are no longer allowed to be opened and understands that these doors are for emergency only. Also, that the air is turned on.

Special Notes and Action Required:

It is expected that Director Tina Olson will continue monitoring staff and children interactions to ensure children are safe.

It is recommended to work with CCRR for supports.

Consultant's Signature:

Jana Drew

Date:

07-15-2024