Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Kids Corral Inc **Enrollment:** 61 **License ID:** 39488

Street: 1509 E Washington ST STE 3 **City:** Washington **IA** **Zip Code:** 52353 **County:** Washington

Mailing Address: 1509 E Washington ST STE 3

Mailing City: Washington **IA** **Zip Code:** 52353

Director's Name: Donita Schultz **Center Phone Number:** 319-591-8028

On-Site Supervisors: Kylie Leeman **E-Mail Address:** kidscorral8028@gmail.com

Date of Complaint: 05-15-2024 **Date of Visit:** 05-16-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Caller stated she was at the program this morning, and the toddler room was out of ratio for 30 minutes (1 staff to 6 children). The first time she has observed this. Caller stated there is little to no support to help the onsite determine what to do when scheduling is not working.

Licensing Rules Relevant to the Complaint:

109.8(2)e At least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.

Inspection Findings:

The determination of this report was based on the Directors statement. She indicated she was absent from the center. She indicated she was made known that the toddler room contained four one year old children. She stated another staff gave this room two two year old children. Director Schultz indicated the room was over ratio by two children for approximately a half hour.

She indicated she has already purchased walkie talkies to improve staff communication. Tabitha Copeland and HHS visited on 5/16/24. Ratio was met and maintained during the visit. Consultant Copeland and HHS discussed ways to prevent ratio problems in the future. The Director was given handouts on ratio and supervision on that date.

1. 109.8(2)e Ratio in infant rooms is always maintained. The toddler room was over ratio when six children were being cared for by one provider. Four children were one year old. Two children were two years old totaling 6 children and one staff. VIOLATION

Special Notes and Action Required:

CCNC Krana and Consultant Copeland will be visiting the program in May 2024 to provide consultation and assistance. PBIS is currently working with the program.

Consultant's Signature:

Jill Seibert

Date:

05-20-2024