IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	**County**	
Mattie Coleman	Polk	
Care Address	**City**	**Zip Code**
6515 SE Sunsplash DR	Pleasant Hill	50327
Mailing Address	**Mailing City**	**Mailing Zip Code**
6515 SE Sunsplash DR	Pleasant Hill	50327
Phone	**Email**	
515-210-0651		

Date of Complaint:	05/02/2023	**Date of Visit:**	05/04/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

DHHS was made aware of concerns regarding Mattie Coleman's Child Development Home. These concerns include provider changes her contract frequently, gave family 2 weeks to find another provider, and a child was injured and parent was not notified. It was also reported the provider does not allow parents in the home and the parent needs to text and the provider brings the child out.

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Rule Basis and Findings of Complaint(s):

110.5 “Parents are afforded unlimited access to their children and to the providers caring for the children whenever their children are present, unless the parental contact is prohibited.”
110.7(1)b “Frequently exchanges information with the parent of each child to enhance the quality of care.”
110.8(1)o “Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of the occurrence, shared with parents, and copies are in the child’s file.

Findings:
This DHHS Worker and another DHHS worker went to the Child Development Home to address the complaint and conduct a full compliance visit. The provider was open and invited us into the home. The provider had 12 children in care at the time of the visit and was in compliance with child to staff ratio. The provider’s co-provider was there also.

We shared the details of the complaint with the provider. Mattie did identify she has changed her contract several times, which is her choice to do as provider. Mattie did identify she did give the family a 2 week notice, which is her prerogative.

Mattie communicated the child in question fell right before the parent arrived to pick her child up. Mattie said there was not time to complete the injury report form or notify the parent because the parent arrived right after the accident. Mattie did show this worker past communications regarding accidents where she notified the parent with pictures.

Mattie said she does have parents text before arrival or departure so she can be ready for them coming and for departure have them ready to leave when they arrive. Mattie communicated parents are allowed into the home anytime and have access to their children.

Resolution and Action Required:

At this time DHHS does not have any evidence the provider is out of compliance, no further action will be taken at this time.

A full compliance visit was conducted by this worker during the visit also. The compliance corrections will be addressed in a separate compliance letter.

Consultant's Signature:	Jake Aringdale	**Date of Visit:**	05/08/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	05/08/2023