Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: New Creations Child Care & Learning Ctr at EP True

Provider No.: 52267

Address: 3424 EP True PKWY, West Des Moines, IA, 50265

County: Polk

Director's Name: Aimee Hochstetler

On-Site Supervisor: Jessie Worden

Phone Number: 5154154400

E-Mail: eptrue@newcreationschildcare.com
cambria.morris@newcreationschildcare.com

HHS Visit Date: 07/27/2026

Licensing Period: 08/01/2025 to 08/01/2027

Fire Inspection:

Date Inspected: 03/12/2025

Comments:

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

Quality Rating: 1

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:30 AM to 6:00 PM		
Tuesday	6:30 AM to 6:00 PM		
Wednesday	6:30 AM to 6:00 PM		
Thursday	6:30 AM to 6:00 PM		
Friday	6:30 AM to 6:00 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	30	26	80	25	161
Summer					0

1. Basic Overview

New Creations Child Care and Learning Center at EP True opened on 8/14/23. The center serves children ages six week through five years of age. The center is located in a single standing building that has a secured entrance. This is one of three New Creations programs located within the Des Moines Metro. The center is privately owned by a company based out of Minnesota. The Executive Director of this center is Cambria Morris. Aimee Hochstetler is the center's director. Jessie Worden is the center's on site supervisor. The management team meets the qualifications for these roles.

An unannounced visit was completed on today's date. All All areas subject to HHS licensing rules were reviewed. All mandatory postings are in place at the center's entrance. Children's belongings are kept in cubbies which are located in each classroom and on coat hooks in hallways. The center uses the company's New Creations Learning Curriculum. Classroom schedules were posted. A current weekly lesson plan was posted by all classrooms. The gym area was also observed. Classrooms are well furnished with age appropriate furnishings and supplies.

The center has four infant classrooms, two infant classrooms and two waddler (1's) classrooms. The center has two 2's classroom, one2/3's classroom, a 3's classroom, one 4/5's classroom and one KinderCamp room. All classrooms were at or above ratio requirements. Children were observed during child directed play activities and staff led activities. Some children were observed sleeping and during transition times.

The center has a kitchen on site. The center serves breakfast, lunch and afternoon snack. The center prepares breakfast and snack. The center gets lunch from New Creations Child Care and Learning Center at Ankeny. Menus reviewed showed compliance with CACFP requirements.

The center has three playgrounds. There is surf and grass for surfacing. There is fencing around the playground areas. There are playgrounds for the one's, the 2 and 3 year old children and for the 4 and five year old children. The center completes monthly playground checks.

The center doesn't provide transportation.

2. Identify Observed Strengths of the program

The center participates in IQ4K.

The center uses an electronic app (Daily Connect) for more thorough communication with parents.

The center has a secured entrance.

Monthly staff meetings are held.

This director also has regular meetings with the other two Des Moines metro directors and regional director. There is continuity between the three programs. There is also a maintenance person who is on site between the three programs.

3. Identify the aspects that fall below the standard

109.8(2): Ratio maintained in center as required:Brief absence of staff person permitted for 5 or less minutes when another staff person is presentAt least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.When more than eight children are present on the licensed premises, at least two staff members shall be present.For a period of two hours or less at the beginning and end of the center’s hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center.Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.
The 2/3's classroom had one staff in the classroom. There were several children asleep but there were some children who were awake also. Ratio for naptime should not change until all children in a room are sleeping.
In one of the 2's classroom, children were on their cots sleeping. All the children's heads were covered with their blankets. Staff shouldn't cover the children's heads with blankets during naptime, especially the entire time they are sleeping. Staff aren't able to adequately supervise children when their heads are covered.

109.12(4)e: The provider shall follow safe sleep practices for infants under one year of age:Infants shall always be placed on their backs for sleep.Infants shall be placed on a firm mattress with a tight fitted sheet.Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface.No child shall be allowed to sleep in any item not designed for infant sleeping, including but not limited to an infant seat, car seat, swing, or bouncy seat.No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant.No co-sleeping shall be allowed.Sleeping infants shall be actively observed by sight and sound.If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required and an expiration date.
The two infant classrooms have sleeping areas that are separated than the main classroom. There is a open doorway that enters the space that has the cribs, which is referred to as the sleeping area. Infants were sleeping in both infant classrooms and neither room had staff supervising the infants. One room's staff stated their practice is to check on sleeping infants every 15 minutes. Their are small cut out windows in this wall, but staff have to look closely to see in these areas of space. Staff were interacting with the infants that were awake in both classrooms.
This was addressed during the visit. A safety plan was requested to immediately address the supervision of sleeping/resting infants.
This safety plan is uploaded into the center's file. An extra staff will be added to both classrooms to be placed into the sleeping rooms, to ensure all infants are being closely supervised. The center is exploring other appropriate alternatives at this time.

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4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A.

5. Special Notes/Recommendations

The center has a full license.

The two infant classrooms needed immediate attention, as infants were in sleeping areas and not being supervised. A safety plan was completed and is uploaded in the center's file. The center is exploring other options that will be reviewed by HHS, if the center wants to move the infant classrooms to other areas in the center.

Date: 08/05/2026

HHS Licensing Consultant: Melinda Larson, Child Care Licensing Consultant

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.