

CHILD CARE CENTER COMPLAINT

Name of Center: Grimes KinderCare	Enrollment: 76	License ID: 51538
Street: 1101 NE Gateway DR	City: Grimes	IA Zip Code: 50111
County: Polk		
Mailing Address: 1101 NE Gateway DR		
Mailing City: Grimes	IA Zip Code: 50111	
Director's Name: Alicia Hale	Center Phone Number: 515-644-5282	
On-Site Supervisors:	E-Mail Address: ejhill86@gmail.com	

Date of Complaint: 03-19-2025**Date of Visit:** 03-25-2025
☒ Scheduled

 ☐ Unannounced

 ☐ NA

☒ Non-Compliance with Regulations Found

 ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged on 3/13/25, a staff at the daycare had inappropriate touching with a three year old child.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

3/17/25 This worker received communication from Alicia Hale. Concerns about one of their staff having inappropriate touching with a young child who attends the daycare. This staff has been placed on unpaid administrative leave. The family has been made aware of the concerns.

3/18/25 Communication with Alicia Hale.

3/18/25 Communication with HHS McManigal, who is also assigned to this case.

3/19/25 Sent email to HHS McManigal and Alicia Hale.

3/25/25 Email communication with HHS McManigal and Alicia Hale.

4/17/25 Email communication with HHS McManigal and Alicia Hale.

4/18/25 Communication with Alicia Hale.

Special Notes and Action Required:

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109.10(16)a

The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

VIOLATION

Evidence was found during the course of this assessment to show that inappropriate touching did occur between staff member S.G. and a three year old child at the daycare center. HHS McManigal had communication with the child, the child's family, staff members, administration and the staff member S.G. Administrative put this staff member on administrative leave upon hearing the concerns. The staff did not return to the center nor have any contact with any children at the daycare. KinderCare has terminated the employment of this staff member. The family was notified of the concerns when administration was notified.

There are no additional recommendations being made by HHS at this time.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

04-21-2025