

Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

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|--|---|---------------------------|
| Name of Center: Panther Academy | Enrollment: 77 | License ID: 36659 |
| Street: 321 W South St | City: Monticello | IA Zip Code: 52310 |
| Mailing Address: 321 W South St | | County: Jones |
| Mailing City: Monticello | IA Zip Code: 52310 | |
| Director's Name: Tammy Helgens | Center Phone Number: 319-465-6882 | |
| On-Site Supervisors: N/A | E-Mail Address: Tammy.Helgens@monticello.k12.ia.us | |

Date of Complaint: 07-29-2019 **Date of Visit:** 07-31-2019

Scheduled Unannounced NA

Non-Compliance with Regulations Found Compliance with Regulations Found NA

RECOMMENDATION FOR LICENSE

NO CHANGES to licensing status recommended

PROVISIONAL license from _____ **to** _____

SUSPENSION of License

REVOCAION of License

Complaint Details:

Did this complaint result in a serious injury? Yes No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? Yes No

Summary of Complaint:

A nine year old child had to be treated for a "de-gloving" injury to the hand. The child was treated at the burn unit and had to be sedated for treatment. The child will also have to have physical therapy to heal from the injury. Doctors report that the injury occurred from the child "dipping their hand into a chemical."

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

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109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

Inspection Findings:

109.10(16)a. The center director and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.

- On the date of my visit one staff member did not know how many children were in her care.
- On the date of my visit I observed the director and two other employees allowing children to go to the restroom without supervision. This is not permitted. For school aged children you must see the children go into the restroom and come out of the restroom.
- The children, when left unsupervised, can go into other areas (such as the janitor closet which is right next to the boys restroom, out the door, or into another classroom).

109.11(3)a. Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. VIOLATED.

- On the date of my visit the janitor closet door was opened and unlocked. Children had access to a variety of chemicals including several that were labeled, "can cause skin burns."
- The director shared that this door was normally shut and locked; however the director could not lock it on the date of my visit because she did not know where the key was located.
- One staff member shared that the janitor closed is generally shut. Another staff member shared that the janitor closet door is left open about 2-3 times per week.

Special Notes and Action Required:

The director and staff must ensure that they provide careful supervision. The director and each staff member will complete 2 hours training on supervision and submit them to DHS by 9/26/19.

The director and staff will ensure that the janitor closet is shut and locked at all times.

Consultant's Signature:

Heidi Brown

Date:

08-26-2019