

CHILD CARE CENTER COMPLAINT

Name of Center:	Exploration & Learning Station	Enrollment:	72	License ID:	51214
Street:	116 N Division ST	City:	Stuart	IA Zip Code:	50250
County:	Guthrie				
Mailing Address:	116 N Division ST				
Mailing City:	Stuart	IA Zip Code:	50250		
Director's Name:	Alicia Geil	Center Phone Number:	515-523-1946		
On-Site Supervisors:	E-Mail Address: explorationlearningstation@gmail.com				

Date of Complaint: 09-04-2026**Date of Visit:** 09-08-2026☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 9/3/26, a child received food that contained dairy. The child was formally diagnosed with a food allergy on 9/3/26.

Licensing Rules Relevant to the Complaint:

109.13(5)b Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation, and spoilage are followed. Staff preparing food that have injuries on hands wear protective gloves. Staff serving food use clean serving utensils and have clean hands/wear protective gloves.

Inspection Findings:

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This consultant attempted to contact the reporter two different times, but the reporter did not answer these calls and the reporter's phone was not accepted any new voice messages.

This consultant spoke to the owner/director, Alicia Geil, by phone on 9/4/26. Alicia stated that there was a child who received a cupcake that had dairy in the frosting that was overlooked by staff on 9/3/26. Alicia stated the child in question had just formally been diagnosed with a food allergy and she received paperwork confirming this that same day he received a cupcake with dairy frosting. Alicia provided the phone number of the mother of the child to this consultant.

This consultant spoke to the mother of the child by phone on 9/8/26.

This consultant then made an unannounced visit to the center the afternoon of 9/8/26.

The child did receive food that he wasn't supposed to have based on his dairy allergy. The short notice of the center being notified and provided with paperwork as well as the activities going on at the time when the center received the information seemed to all play a factor in the confusion and the child receiving food that he had a food allergy to. However, because the child received food he wasn't supposed to have, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.12(5)H IN REGARDS TO FOOD.

Special Notes and Action Required:

It was noted that the center immediately reached out to their nurse consultant and continues to consult with their nurse consultant about this food allergy and a plan of action moving forward. A meeting with the parent has also since taken place in regards to what the child can and cannot specially eat/drink.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email Nathan.Knepper@hhs.iowa.gov so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the HHS Licensing Consultant to inquire.

Consultant's Signature:

Nate Knepper

Date:

09-14-2026