

**Child Care Complaint**

Name of Provider Ornette Cratton	County Des Moines	
Care Address 705 S Central AVE	City Burlington	Zip Code 52601
Mailing Address 705 S Central AVE	Mailing City Burlington	Mailing Zip Code 52601
Phone 319-457-3528	Email	

Date of Complaint:	03/04/2020	Date of Visit:	03/05/2020
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/> No Changes to registration status recommended	
<input type="checkbox"/> Revocation of Registration	
<input type="checkbox"/> Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
<input checked="" type="checkbox"/> Category A	
<input type="checkbox"/> Category B	
<input type="checkbox"/> Category C (with no co-provider)	
<input type="checkbox"/> Category C (with co-provider)	
<input type="checkbox"/> Non-registered Child Care Home with CCA Provider Agreement	

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:
It is alleged there are unapproved person(s) living/staying in Ornette Cratton's home witnessed via phone call, and in person from two sources. These persons would include her adult daughter, her 2 adult sons and the providers boyfriend who is an ex-felon. These individuals have been seen there several times. Another individual has also confirmed these individuals are residing there.

Rule Basis and Findings of Complaint(s):

441 IAC 110.11(3) Record checks.

a. Applicability. The department shall conduct Iowa criminal history record and child abuse record checks for each registrant, substitute or staff member, anyone living in the home who is 14 years of age or older, and anyone having access to a child when the child is alone. The department shall conduct national criminal history record checks, based on fingerprints, for each registrant, substitute or staff member, anyone living in the home who is 18 years of age or older, and anyone 18 years of age or older having access to a child when the child is alone. In accordance with Iowa Code section 726.23, minors under the age of 18 will not be subject to the fingerprint requirement.

(1) The purpose of these record checks is to determine whether the person has committed a transgression that prohibits or limits the person's involvement with child care.

(2) The department may also conduct criminal history record and child abuse record checks in other states and may conduct dependent adult abuse, sex offender registry, and other public or civil offense record checks in Iowa or other states.

(3) Effective July 1, 2013, registration or renewal certificates shall not be issued until the results of all state and national record checks have been received and, when necessary, evaluated.

b. Authorization. The person subject to record checks shall complete the Iowa department of human services record check authorization form; Form DCI-45, Waiver Agreement; Form FD-258, Federal Fingerprint Card; and any other forms required by the department of public safety to authorize the release of records.

c. Iowa records checks. Checks and evaluations of Iowa child abuse and criminal history records shall be completed before the person's involvement with child care. Iowa records checks shall be repeated at a minimum of every two years and when the department or the registrant becomes aware of any possible transgressions. The department is responsible for the cost of conducting the Iowa records checks.

d. National criminal history record checks. Fingerprint-based checks of national criminal history records shall also be completed before a person's involvement with child care. This requirement shall be for an initial application for registration or a renewal application for registration. The national criminal history record check shall be repeated for each person subject to the check every four years and when the department or registrant becomes aware of any new transgressions committed by that person in another state. The department is responsible for the cost of conducting the national criminal history record check.

3/5/20

Chad Reckling, SW II completed a check of the benefits information system with the Department which lists three additional household members at Ornette's childcare home than what is reported on the Kindertrack system with the registration unit.

Chad Reckling, SW II visited the childcare home and spoke with Ornette about the concerns before the Department. Those present in the home were Ornette, four of her grandchildren, her adult son Shamar and her oldest child LaShia. Ornette stated her son Shamar came over to the childcare home this morning. He was observed playing video games while in pajamas by this worker during today's visit. There were no child care children present during today's visit. One of Ornette's adult daughters came to the home later in the visit with one of her friends. Ornette indicated she has child care children from 1:30 pm during the day until 8:00 am for her overnight children. Ornette did admit her adult sons and daughters have been in the home when child care children have been present, including staying overnight as recent as 3/3/20. These times have been of varying amounts and durations of stay. Ornette also admitted the father of one of her children (she denied this person as being her paramour) has also been present when child care children have been in the home and states he has recently gotten off of probation for a felony theft charge. Ornette states her two adult sons and her adult daughter reside at an alternative location other than her childcare home. Ornette indicated she has six household members including herself. This worker indicated the Kindertrack System only lists herself and two other individuals. Ornette stated she is planning on adding three more household members to her renewal paperwork she will be submitting to the Central Childcare Registration Unit. This worker explained we cannot have individuals present in the childcare home that could have access to child care children alone without them being appropriately background checked by the Department. This included all individuals 14 years of age or older. This worker stated this would apply to her household when child care children were present and clarified individuals could be present in the home when she did not have child care children there. Ornette indicated she understood what the Department's expectations were regarding this matter.

This worker conducted a full compliance visit of the childcare home during today's visit. Non-compliance items were noted. Please refer to completed checklist and letter in the file for further information.

Complaint: There is a preponderance of evidence based on the provider's self admission the concerns before the Department are valid.

Resolution and Action Required:

On 3/5/20 Ornette signed a safety plan with the Department of Human Services which states:

Ornette will not allow any person(s) to be involved with her childcare operation or reside/be present at her childcare home that are not properly background checked by the Department. This shall take effect immediately and will last for as long as Ornette provides childcare in her home.

The Department shall conduct random safety visits to the home in order to insure the safety plan is being followed.

Ornette shall complete all items of compliance noted in the 3/5/20 compliance visit of the home by 4/27/20.

Consultant's Signature:	Chad Reckling	Date of Visit:	03/06/2020
Supervisor Signature:	Machelle Pezley	Date of Visit:	03/09/2020