

**Child Care Complaint**

Name of Provider LaVaysha Magee	County Des Moines	
Care Address 253 S Central AVE	City Burlington	Zip Code 52601
Mailing Address 253 S Central AVE	Mailing City Burlington	Mailing Zip Code 52601
Phone 319-572-8800	Email	

Date of Complaint:	08/14/2018	Date of Visit:	08/14/2018
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Type of Visit		
<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A

Compliance Regulation		
<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found	<input type="checkbox"/> Scheduled

Recommendation for Registration:	
<input checked="" type="checkbox"/>	No Changes to registration status recommended
<input type="checkbox"/>	Revocation of Registration
<input type="checkbox"/>	Cancellation of Child Care Assistance Provider Agreement

Category of Care:	
<input checked="" type="checkbox"/>	Category A
<input type="checkbox"/>	Category B
<input type="checkbox"/>	Category C (with no co-provider)
<input type="checkbox"/>	Category C (with co-provider)
<input type="checkbox"/>	Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:	
Did this complaint result in a serious injury?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Summary of Complaint:
LaVaysha has been overcapacity in the amount of children she can serve at any given time. Specifically having a 7th and 8th school-aged child present in her childcare home longer than two hours in duration.

Rule Basis and Findings of Complaint(s):

IAC 441.110.6 No more children are in care than the number authorized on the registration certificate.

8/14/18 This worker met with LaVaysha at her childcare home to discuss the concerns before the department. There were three daycare children present in the home. This worker showed LaVaysha the overcapacity spreadsheet for the billing period 6/4/18 to 6/18/18. This showed LaVaysha overcapacity for the following days and periods of time:

6/4/18 From 8:30 am to 3:00 pm there were 8 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/5/18 From 8:30 am to 3:00 pm there were 8 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/8/18 From 8:30 am to 3:00 pm there were 8 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/11/18 From 8:30 am to 3:00 pm there were 8 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/12/18 From 8:30 am to 3:00 pm there were 8 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/13/18 From 9:00 am to 3:00 pm there were 7 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/14/18 From 9:00 am to 3:00 pm there were 7 children present (LaVaysha's category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time).

6/15/18 From 8:30 am to 3:30 pm there were between 7 and 10 children present (LaVaysha was over her maximum capacity of 8 children and her category of childcare home only allows for her 7th and 8th child to be present for only 2 hours at any given time)

LaVaysha stated she has struggled since school has been out this summer with the amount of children she provides care for. She indicated it has mainly been one family she struggles with. LaVaysha indicated when school starts this should not be a problem and that prior to that time, she will speak with this family and insure their children are not there for longer than two hours at any given time. This worker stated LaVaysha needs to feel free to contact this worker or Jodi Norton from Child Care Resource and Referral if she has any future questions regarding the number of children she can provide care to at any given time.

Complaint: There is a preponderance of evidence to show the concern before the department is valid.

Resolution and Action Required:

LaVaysha signed a voluntary safety plan which states: LaVaysha will remain within her legally allowed capacity of children that she is allowed to care for at any given time. This shall take effect immediately and will last for as long as LaVaysha provides childcare in her home.

The Department of Human Services may conduct random safety visits to the home in order to insure that the safety plan is adhered to.

Consultant's Signature:	Chad Reckling	Date of Visit:	08/28/2018
Supervisor Signature:	Machelle Pezley	Date of Visit:	09/05/2018