IOWA DEPARTMENT OF HUMAN SERVICES

Child Care Complaint

Name of Provider	County	
Froggy In Home Child Care	Linn	
Care Address	**City**	**Zip Code**
276 10th ST	Marion	52302
Mailing Address	**Mailing City**	**Mailing Zip Code**
276 10th ST	Marion	52302
Phone	**Email**	
319-560-3156		

Date of Complaint:	04/10/2017	Date of Visit:	05/11/2017

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The provider was in the house when an individual stopped in their car because a small child was out wandering out of the yard, walking by the curb of the street and there are no adults observed. The Reporter picked the child up and saw a couple children in the playing area and asked one of them to go and get an adult. Approximately 1 - 2 minutes later an adult came out and took the child from the Reporter.

Rule Basis and Findings of Complaint(s):

I441—110.7(237A) Provider requirements.
110.7(1) Provider. The provider shall:
a. Give careful supervision at all times.

An unannounced home visit was completed on 4/11/17 to discuss this incident with the provider. At this time, the provider said she assumed we would be coming due to this complaint. The provider states she got home from running kids to school and had to use the restroom. She brought the kids into the yard and went in the house to the restroom. She had to change clothing so it took a little bit longer as she had to go upstairs to get new clothing. The provider states she did not realize the second gate to the yard was open, as her husband must've done that. The provider was inside the house when one of the kids came in to tell her there was a lady outside wanting to talk with her. The provider went out and this individual had the 16 month old in her arms. The provider took the child was told the child was walking by the curb so the individual stopped to pick the child up.

Resolution and Action Required:

A safety plan was developed with this provider. This child had not been in her care prior to this day. This was a drop-in child. The provider agreed to supervise all children by being physically outside with them. If she had children under the age of three, she agreed to take them inside the house with her if she went inside to do anything other than grab something from the kitchen, where she could still see the children. The provider also agreed to check the extra gate and make sure it was up when the children are outside playing. The provider also agreed to use the facilities prior to going to pick children up, preferably while the kids were still napping. In addition, the provider was found to be using a rock and play for infants sleep. The provider agreed to no longer use this.

Consultant's Signature:	Lisa Wesbrook	**Date of Visit:**	05/09/2017
Supervisor Signature:	Kimberly Hahn	**Date of Visit:**	05/11/2017