

CHILD CARE CENTER COMPLAINT

Name of Center:	Tiger Tots Community Child Care Center Inc	Enrollment:	50	License ID:	25684
Street:	613 W North ST	City:	Madrid	IA Zip Code:	50156
County:	Boone				
Mailing Address:	613 W North ST				
Mailing City:	Madrid	IA Zip Code:	50156		
Director's Name:	Mikaela Dew	Center Phone Number:	515-795-3359		
On-Site Supervisors:	Kyla White	E-Mail Address:	madridtigertotspreschool@gmail.com		

Date of Complaint: 09-23-2024**Date of Visit:** 09-23-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 9/23/24 at 8:33am, it was reported that the center is not clean. Toys don't get sanitized and are scattered everywhere. The carpet hasn't been vacuumed since 8/23/24. Food crumbs are all over the floor for weeks as the floor doesn't get swept. Finally, it was reported children 18 months of age through school-age children are combined. It was explained that these issues are only in the center portion of the building, not the preschool.

Licensing Rules Relevant to the Complaint:

109.8(2)c Children between 18 months and 3 years of age may be combined, if appropriate to the developmental needs of the child. If a child under 2 years is combined, the staff ratio of 1 to 7 shall be maintained, otherwise staff ratio may be determined by the age of majority of the children in the group.

109.12(4) Sufficient toilet articles are provided for handwashing. Sufficient and safe indoor play equipment, materials, and furniture that conforms with CPSC or ASTM. Play equipment, materials, and furniture meet the developmental, activity, and special needs of the children. Room's arrangement does not obstruct the direct observation of children. Individual covered mats, beds, or cots, and appropriate bedding is provided for all children who nap. Procedures are developed and implemented to maintain equipment and materials in a sanitary manner. Sufficient spacing is maintained between equipment to reduce transmission of disease and allow ease of movement by children and staff to respond to activities and care needs. Sanitary procedures are followed for use and storage of personal hygiene articles.

Inspection Findings:

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As stated above, the complaint call came into HHS at 8:33am. This consultant happened to be on his way to Boone for an unrelated matter and was notified about the complaint at 9:14am. This consultant made an unannounced visit to the center at 9:26am.

This consultant introduced himself to two staff and questioned the staff on their cleaning and sanitizing practices. Both staff stated they sanitized toys daily. Toys that can be get submersed using the three step method of soap and water, rinsed, and bleach water. Toys also get sprayed with bleach water daily. Upon observation, toys appeared to be clean and they were not scattered all over the place as described in the intake. This consultant looked at the carpeted floors and hard floors. The carpeted area appeared clean. Staff stated they vacuum at least once a day if not several times a day. Staffs' responses appeared consistent with how the carpeted floor looked. There were some crumbs on the hard floor that were left over from breakfast and children were just getting ready to eat the morning snack. Staff stated they sweep the hard floor multiple times a day and this also appeared to be consistent with how the floors looked. Based on staffs' responses and this consultant's observation of the center, as far as cleaning and sanitizing, the center is FOUND TO BE IN COMPLIANCE WITH LICENSING REGULATION 109.12(4).

When this consultant arrived, there were 14 children and two staff members in the center area. One child was 18 months of age/under two years of age. There was also at least one four year old child. Based on licensing regulation 109.(2)c, the center can't mix this age group together with the number of children that were present. The center is FOUND TO BE IN NON-COMPLIANCE WITH THIS LICENSING REGULATION.

This consultant also met with the director, Mikaela Dew before leaving as she was teaching preschool in the room next door. Mikaela stated they would get the ratio issue corrected.

Special Notes and Action Required:

No further action is being taken in regards to this complaint.

If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your consultant at 515-362-7832 or email nkneppe@dhs.state.ia.us so that we may discuss the issue. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the HHS Licensing Consultant to inquire.

Addendums:

- Addendum1: The center still has an Exception to Policy to be able to mix different ages together until 10/31/24. Because of this, there was not a licensing violation for an 18 month old being mixed with four and older children.

This Addendum is approved by supervisor on 9/25/2024 8:36:12 AM

Consultant's Signature:

Nathan Knepper

Date:

09-23-2024