Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: KCE Champions LLC @ Truman Early Learning Center **Enrollment:** 90 **License ID:** 51885

Street: 441 W Post RD NW **City:** Cedar Rapids **IA** **Zip Code:** 52405 **County:** Linn

Mailing Address: PO Box 39

Mailing City: Swisher **IA** **Zip Code:** 52338

Director's Name: Mona Williams **Center Phone Number:** 319-504-3408

On-Site Supervisors: Kayla Wylam **E-Mail Address:** monawilliams@discoverchampions.com knorrick@discoverchampions.com

Date of Complaint: 04-11-2023 **Date of Visit:** 04-14-2023

[X] Scheduled **[ ]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 4/11/2023, a complainant reported a 5yo child with disability had scratches on the lower back, grass in the diaper and a large bruise on the back that appeared to be the shape of a hand. The complainant reported the 5yo child with disability was dragged by two peers while at the childcare staff were not supervising.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

On 4/13/2023, licensing along with an additional HHS person made a visit to KCE Champions LLC @ Truman Early Learning Center. The following is based upon a face-to-face interview with director Mona Williams, a face-to-face interview with director Bethany "Bree" Hogue, a review of video footage, a review of administrative items and observations while on-site:

109.10(16)a Staff shall provide careful supervision. RULE VIOLATED.
- Video surveillance was reviewed. While on the outdoor playground, staff Dajanai G was observed sitting down for a lengthy period of time (over an hour), looking at her phone, and even laying down for a period of time. A podium was blocking her view of several children including the 5yo child with disability. During this time, video footage showed children picking the 5yo child with disability up causing him/her to fall to the ground. Other children also drug the 5yo child with disability along the ground resulting in scrapes and a diaper/pull-up to have wood chips and grass inside.
- It shall be noted, additional video footage from the same day after this incident showed a second staff sitting down on the outdoor playground for a lengthy period of time.
- Management acknowledged the parents of the 5yo child with disability were notified and the child continues to attend.
- Staff Dajanai G is no longer working at Champions.

Special Notes and Action Required:

Licensing and management reviewed rules pertaining to careful supervision. Ms. Williams and Ms. Hogue agreed to review supervision policies and procedures with each staff.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.

Consultant's Signature:

Amy Lyons

Date:

04-26-2023