Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Cadence Academy Preschool - Urbandale **Enrollment:** 77 **License ID No. (Reapplications)** 27551

Street: 3054 NW 86th St **City:** Urbandale Iowa **Zip** 50322 **County:** Polk

Mailing Address: 8800 N Gainey Center Dr Ste300Attn: Accounts Receivable , Scottsdale, AZ, 85258

Director's Name: Theresa Anderson **Phone Number:** 515-270-1426

On-Site Supervisor(s): Alicia Pardekooper **E-Mail:** director.urbandale@cadence-academy.com

Date(s) of Visit: 11-16-2022

X **Licensing Visit** X **Unannounced Visit** **Off Year Visit** **Administrative Change**

LICENSING VISITS

New Application X **Re-Application** **NA**

Signed Application (470-0722) Received X **Yes** **No** **NA** **Date Signed:** 10-03-2022

FIRE INSPECTION X **State** **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 12-17-2020

Comments : Fire inspections are due at least every three years.

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: X Profit Non-Profit NA

Accredition: Accredited X NAEYC NSACA Other NA

Program Serves: X Infants (0-23 mo.) X 2 Years X Preschool-Age School-Age

Get-Well Evening Care Special Needs

SCHEDULE: X Year-round School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	32	30	88		150
Summer					0

QRS Rating: N/A

RECOMMENDATION FOR LICENSE:	
X	**FULL** license from 12-01-2022 to 12-01-2024
	PROVISIONAL license from
	DENIAL of initial application
	SUSPENSION of license
	REVOCATION of license

Licensing Consultant: Debbie Hammer **Date:** 12-02-2022

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

N/A.

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

A full licensing visit was conducted on 11/16/22. The director was present throughout the visit.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, nutritional practices, health and safety practices, playground observation, field trip and transportation practices, and administrative review.

This center is part of the Cadence organization which has centers located throughout the metro area. In Dec. 2013 these centers were purchased by Phoenix Children's Academy, which is now called Cadence Education. The regional director for Iowa is Staci Patterson. Each site has a director who meets the 100 points, and an assistant director who meets the 75 point requirement. Theresa Anderson is the director and has been with this company since 1996. Alecia Pardekooper is the On-Site Supervisor, beginning in this position in November of 2021. Alecia has three prior years working in a childcare center. Both Theresa and Alecia meet qualifications for their positions.

This center first opened in 1985 and is in a two a story walk out building. They provide care for infants up to age five. They do not offer school age care. The center hours are from 6:30 am to 5:30 pm.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

This center has maintained their NAEYC accreditation, they just went through the re-accreditation process.

This center takes children on a part time basis which is a benefit to families.

Many of the staff have been with this center for several years, two staff have been with the center for 37 years, since the center opened. One staff has been with the center for 26 years, one for 25 years, one for 15 years and one for 10 years. The majority of the staff have their CDA certification or a college diploma. Four staff have their Bachelor's degree and three staff have their associate's degree.

The center partners with the Urbandale school district for the universal preschool program.

The center sends out newsletters monthly and has a Facebook page and a website.

The center uses an app for daily contacts which the parents like. There is strong communication with the parents.

The center completes a parent survey twice a year. The parents are supportive and appreciative of the center.

The center has a secure entrance.

The center participates in the TEACH program.

The center uses the Creative Curriculum as well as the Ascend Curriculum.

The staff are dedicated and committed to the center. The staff have shown strong commitment during the pandemic.

The center has started conducting family events again, having stopped doing some of these events during the pandemic. They did a trunk or treat night, a graduation for their UPK students, a mother's day event, a father's day event and a grandparent's day event. They had parent appreciation for a week in June.

The Cadence corporation was able to give staff raises and bonuses this year.

The center has received some updates with a new fence on the large playground and new flooring in the Pre-K classroom and in the kitchen.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

109.9(1)d: All files contain a pre-employment physical exam report completed within six months prior to hire and at least every three years. Physical exams shall be documented on form 470-5152, Child Care Provider Physical Examination Report.
Number not in compliance: 1
One staff file reviewed did not have a repeat physical exam report completed at the three year mark, it was completed after five years.

V. SPECIAL NOTES/RECOMMENDATIONS:

Radon testing is due every two years, the last test was completed in November of 2021 and fell below the 4.0 cutoff. In 2015 the center installed a mitigation system.

The menu's reflect the center is following CACFP guidelines.

Discussion took place regarding some shelving units in classrooms staring to show wear with the covering on the units coming off and raw wood or wood particle showing. This is not presenting a hazard at this time, however the shelving units should be monitored for additional wear and replacement.

The playground fixes discussed at last year's visit are still being corrected, there has been a backorder on material.

A new, full, two-year license is recommended.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.